



Australian Government

Department of Infrastructure, Regional Development and Cities

Bureau of Infrastructure, Transport and Regional Economics

STATISTICAL REPORT

Aviation

Domestic airline on time performance  
March 2019

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ISSN: 1832-0759

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An appropriate citation for this report is:

Bureau of Infrastructure, Transport and Regional Economics (BITRE), 2019, Domestic airline on time performance, Statistical Report, BITRE, Canberra ACT.

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# Foreword

The Bureau of Infrastructure, Transport and Regional Economics (BITRE) monitors the punctuality and reliability of major domestic airlines operating between Australian airports. The purpose of this is to allow for evaluation of overall industry and individual airline performance, so that consumers of air travel can make informed decisions.

The following domestic airlines currently report this information monthly to the BITRE: Jetstar, Qantas, QantasLink, Regional Express, Tigerair Australia, Virgin Australia and Virgin Australia Regional Airlines. Data has been gathered since November 2003, although some airlines commenced reporting at a later date, including Jetstar which first reported in May 2004, MacAir in July 2005, Tigerair Australia in April 2008 and Virgin Australia Regional Airlines in May 2013. MacAir ceased operations in February 2009 and data was not received for December 2008 onwards. Virgin Blue was rebranded as Virgin Australia in May 2011 and Tiger Airways was rebranded as Tigerair Australia in July 2013 and time series data in Microsoft Excel spread sheet format on the BITRE website have been revised to reflect these changes. Services operated by Skywest on behalf of Virgin Australia using ATR/F100 aircraft commenced in November 2011 and were shown separately as Virgin Australia – ATR/F100 Operations. Virgin Australia Regional Airlines commenced operations in May 2013. It was formed after the acquisition of Skywest by Virgin Australia and represented a combination of operations previously reported under Skywest and Virgin Australia – ATR/F100 Operations. In January 2016, Virgin Australia transferred their ATR fleet from Virgin Australia Regional Airlines to Virgin Australia.

Information presented in this report is for Australian domestic routes for which the passenger load averaged 8 000 or more passengers per month over the previous six months and where two or more airlines operated in competition on those routes. There were 65 routes that met this definition in March 2019. Over time, routes which meet these criteria change as airline networks and traffic levels vary.

Participating airlines report their overall monthly network performance where this is possible.

Total industry figures encompass all services operated by reporting airlines only. These airlines collectively carried over 95 per cent of total domestic passengers (regular public transport only) in 2018.

The method of capturing on time performance varies between airlines utilising different recording systems. Jetstar and Qantas jet aircraft use Aircraft Communication Addressing and Reporting System (ACARS) to electronically measure on time performance. Regional Express, Tigerair Australia, Virgin Australia, Virgin Australia Regional Airlines and the Qantas non-jet fleet record on time performance manually using records from pilots, gate agents and/or ground crews.

After initial data is collected, aggregate reports are audited internally by participating airlines prior to publication.

Reports and detailed time series data in Microsoft Excel spreadsheet format are available from the BITRE website at: <http://www.bitre.gov.au/statistics/aviation/otphome.aspx>.



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# Industry performance

For March 2019, on time performance over all routes operated by participating airlines (Jetstar, Qantas, QantasLink, Regional Express, Tigerair Australia, Virgin Australia and Virgin Australia Regional Airlines) averaged 78.4 per cent for on time arrivals and 80.0 per cent for on time departures. Cancellations represented 2.2 per cent of all scheduled flights. The equivalent figures for March 2018 were 82.1 per cent for on time arrivals, 82.6 per cent for on time departures and 1.2 per cent for cancellations.

This month's on time arrivals figure was lower than the long term average performance for all routes (82.5 per cent) and the on time departures figure was also lower than the long term average (83.8 per cent). The rate of cancellations was higher than the long term average of 1.5 per cent.

Virgin Australia achieved the highest on time arrivals among the major domestic airlines at 79.4 per cent followed by Qantas at 78.4 per cent, Jetstar at 77.0 per cent and Tigerair Australia at 69.0 per cent. Of the regional airlines, QantasLink recorded 80.5 per cent for on time arrivals, followed by Regional Express at 78.6 per cent and Virgin Australia Regional Airlines at 74.7 per cent. The Qantas network (Qantas and QantasLink combined operations) recorded 79.5 per cent for on time arrivals while the Virgin Australia network (Virgin Australia and Virgin Australia Regional Airlines combined operations) recorded 79.1 per cent.

Virgin Australia also achieved the highest level of on time departures among the major domestic airlines for March 2019 at 81.5 per cent, followed by Qantas at 80.2 per cent, Jetstar at 75.2 per cent and Tigerair Australia at 70.3 per cent. Of the regional airlines, Regional Express recorded 82.7 per cent for on time departures, followed by QantasLink at 81.7 per cent and Virgin Australia Regional Airlines at 78.6 per cent. The Qantas network recorded 81.0 per cent for on time departures while the Virgin Australia network recorded 81.3 per cent.

Virgin Australia Regional Airlines recorded the highest percentage of cancellations (4.2 per cent) during the month, followed by Tigerair Australia (3.9 per cent), Qantas (2.7 per cent), Virgin Australia and QantasLink (both at 2.2 per cent), Jetstar (1.9 per cent) and Regional Express (1.2 per cent).

Airlines' on time performance varies across the routes they serve. Individual route data by specific airline for 65 routes are shown on pages 10-23.

Of the 65 routes which met the criteria for on time performance reporting in March 2019, the Adelaide-Gold Coast route had the highest percentage of on time arrivals (98.3 per cent) and the highest percentage of on time departures (also 98.3 per cent). The Sunshine Coast-Sydney route had the lowest percentage of on time arrivals (60.1 per cent) and the Gold Coast-Melbourne route had the lowest percentage of on time departures (64.2 per cent).

Cancellations were highest on the Karratha-Perth route at 10.4 per cent, followed by the Perth-Karratha route at 9.6 per cent, the Port Hedland-Perth route at 8.1 per cent, the

Perth-Port Hedland route at 7.6 per cent and the Melbourne-Sydney and Sydney-Melbourne routes at 6.0 per cent.

Mount Isa Airport recorded the highest percentage of on time arrivals (94.6 per cent) and Kalgoorlie Airport recorded the highest percentage of on time departures (94.3 per cent). Rockhampton Airport recorded the lowest percentage of on time arrivals (71.0 per cent) and Ballina Airport recorded the lowest percentage of on time departures (66.4 per cent). These figures only refer to reported routes and do not cover all flights at these airports.

Table 1 On time performance for March 2019 — Total Industry

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Jetstar	6 766	6 637	5 108	77.0	4 993	75.2	129	1.9
Qantas	9 091	8 845	6 931	78.4	7 096	80.2	246	2.7
QantasLink	10 316	10 093	8 120	80.5	8 249	81.7	223	2.2
Regional Express	6 347	6 272	4 930	78.6	5 187	82.7	75	1.2
Tigerair Australia	2 358	2 266	1 563	69.0	1 593	70.3	92	3.9
Virgin Australia	12 081	11 811	9 375	79.4	9 624	81.5	270	2.2
Virgin Australia Regional Airlines	818	784	586	74.7	616	78.6	34	4.2
All Airlines	47 777	46 708	36 613	78.4	37 358	80.0	1 069	2.2
Qantas - all QF designated services	19 407	18 938	15 051	79.5	15 345	81.0	469	2.4
Virgin Australia - all VA designated services	12 899	12 595	9 961	79.1	10 240	81.3	304	2.4

Total airline network data (including routes not shown in this report).

Airlines' on time performance varies across the routes they serve. Individual route data by specific airline for 65 routes are shown on pages 10-23.

Table 2 Top ten routes for on time performance for March 2019 (participating airlines only)

Route	Arrivals		Departures		On Time (%)
	Route	On Time (%)	Route	On Time (%)	
Adelaide-Gold Coast		98.3	Adelaide-Gold Coast		98.3
Brisbane-Mount Isa		94.6	Perth-Kalgoorlie		95.7
Gold Coast-Adelaide		93.3	Kalgoorlie-Perth		94.3
Perth-Kalgoorlie		93.2	Cairns-Townsville		94.0
Brisbane-Hobart		93.0	Gold Coast-Adelaide		93.3
Kalgoorlie-Perth		92.5	Mount Isa-Brisbane		92.7
Port Lincoln-Adelaide		92.4	Darwin-Melbourne		92.7
Cairns-Townsville		91.9	Adelaide-Port Lincoln		92.7
Sydney-Ayers Rock		91.2	Port Lincoln-Adelaide		92.4
Adelaide-Port Lincoln		91.2	Perth-Karratha		90.6

Table 3 Top ten airports for on time performance for March 2019 (participating airlines and reported routes only)

Airport	Arrivals		Departures		On Time (%)
	Airport	On Time (%)	Airport	On Time (%)	
Mount Isa		94.6	Kalgoorlie		94.3
Kalgoorlie		93.2	Mount Isa		92.7
Ayers Rock		91.2	Port Lincoln		92.4
Port Lincoln		91.2	Newman		88.1
Newman		89.9	Karratha		85.8
Karratha		88.1	Perth		85.6
Broome		86.6	Port Hedland		85.4
Gladstone		86.5	Gladstone		85.0
Geraldton		84.8	Darwin		84.8
Emerald		83.7	Alice Springs		84.3

## Total industry on time performance

Figure 1 On time performance (by month from March 2016)—Total Industry

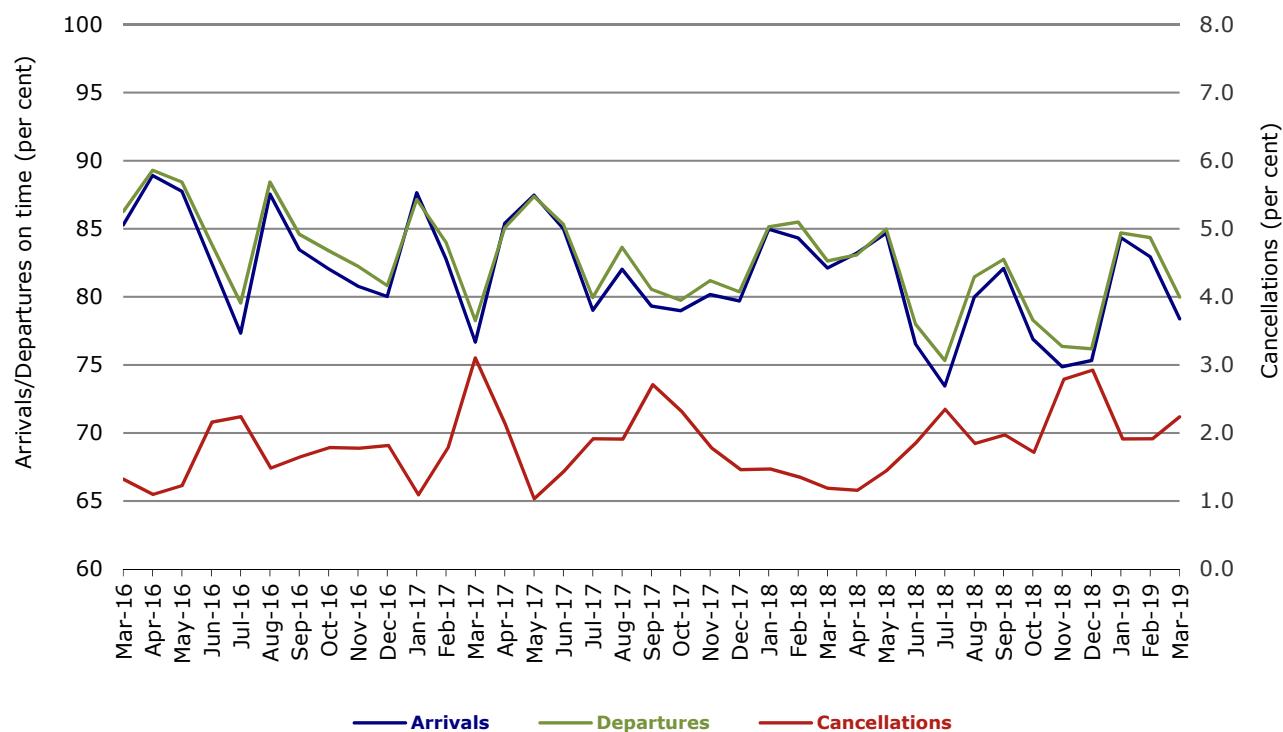


Figure 2 Arrivals on time (by month from March 2018)

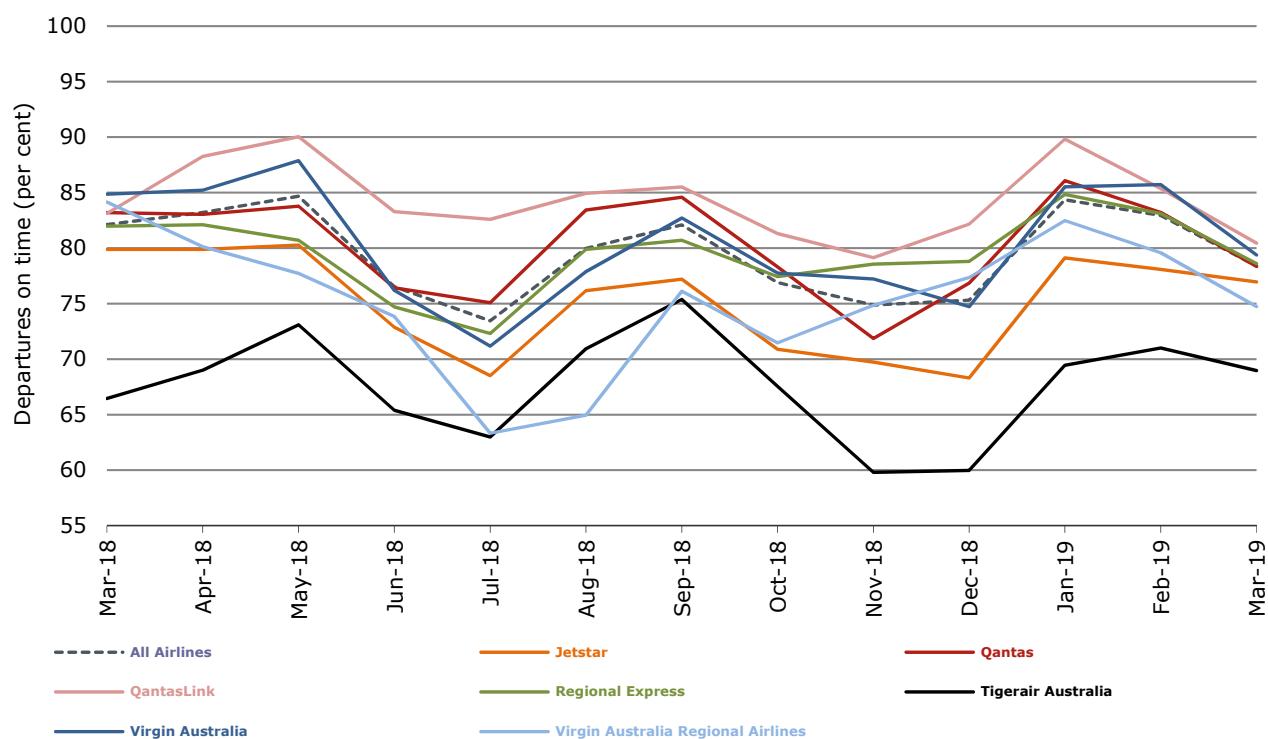


Figure 3 Departures on time (by month from March 2018)

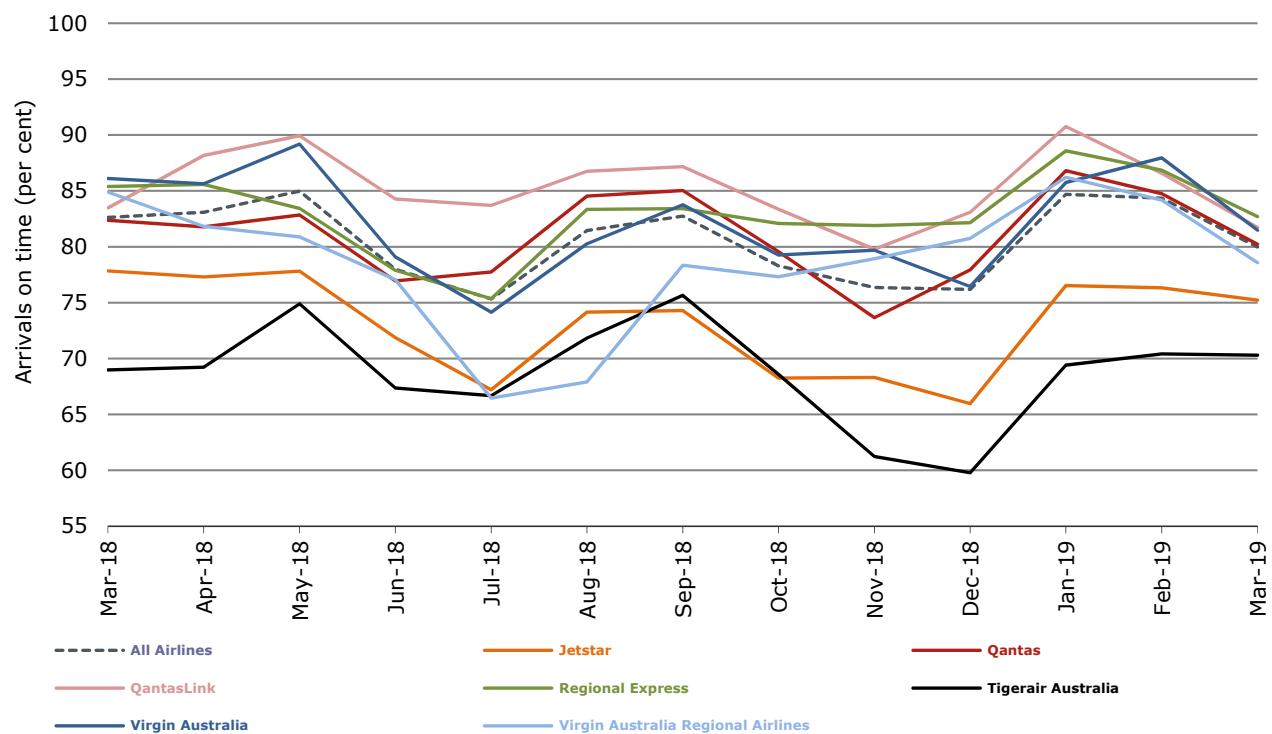
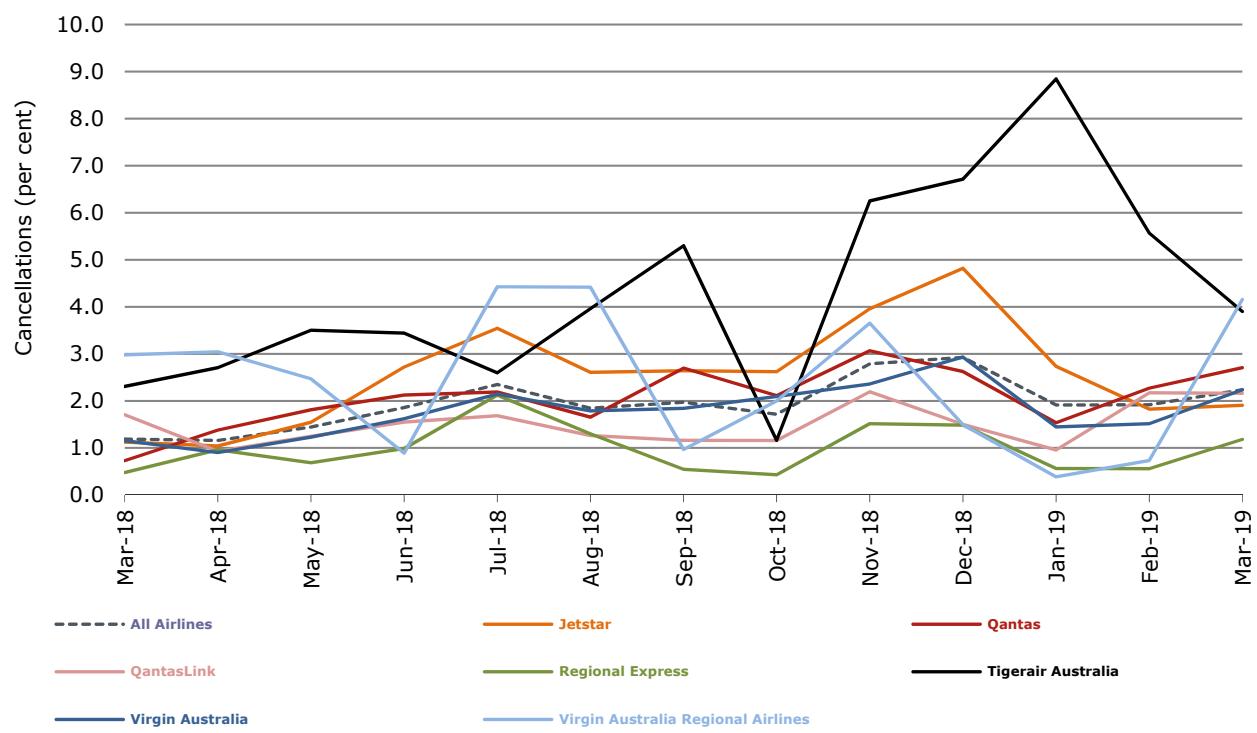


Figure 4 Cancellations (by month from March 2018)



## Major domestic airlines on time performance

Figure 5 On time performance (by month from March 2016)—Jetstar

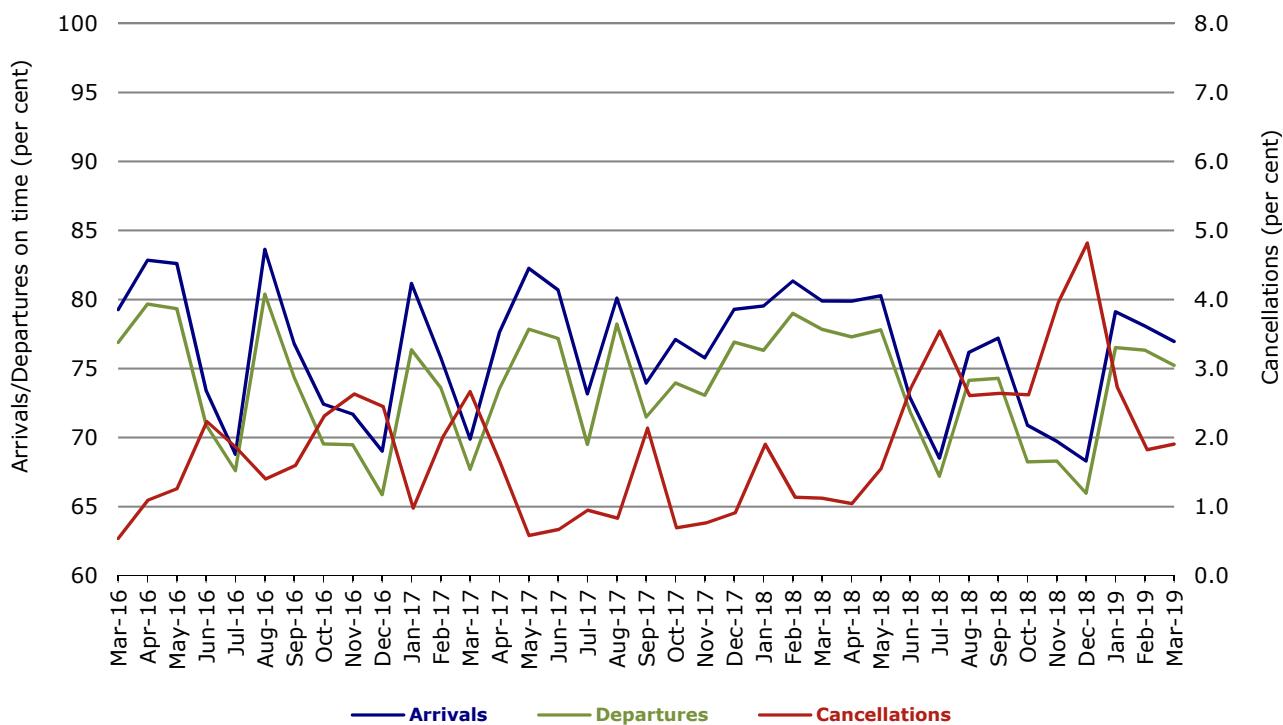


Figure 6 On time performance (by month from March 2016)—Qantas

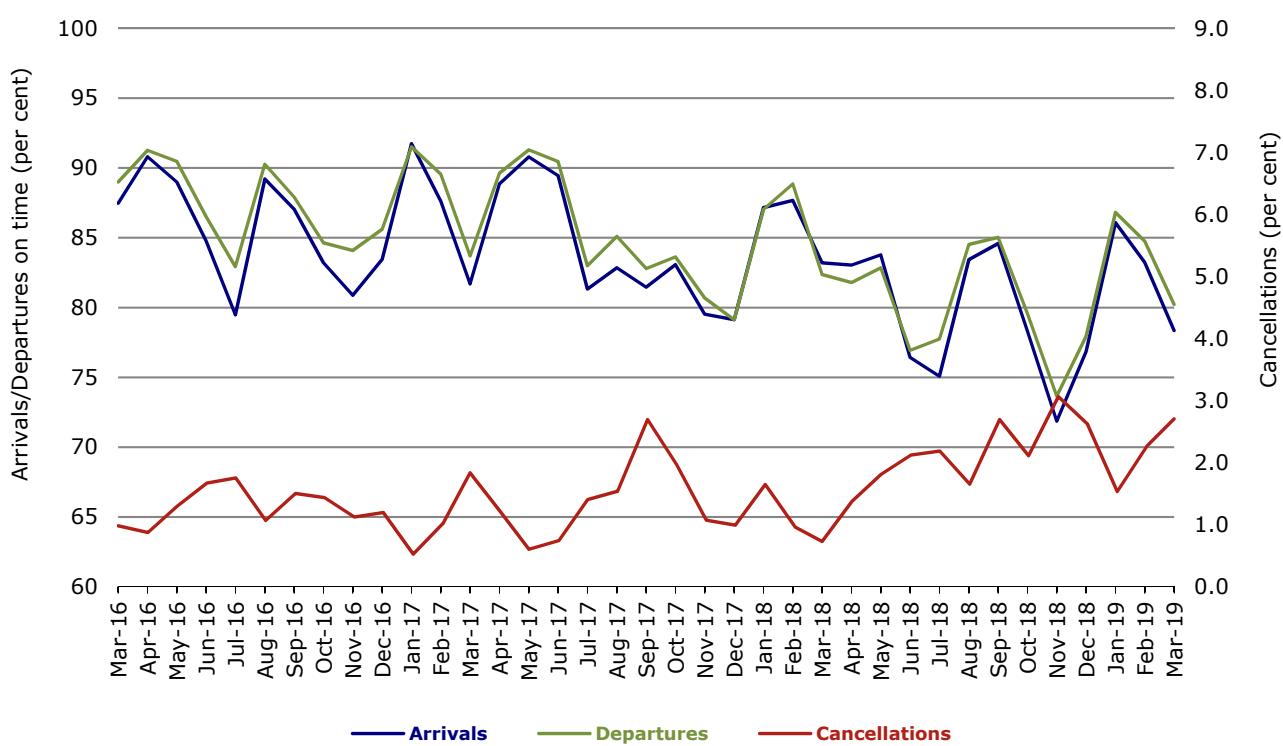


Figure 7 On time performance (by month from March 2016)—Tigerair Australia

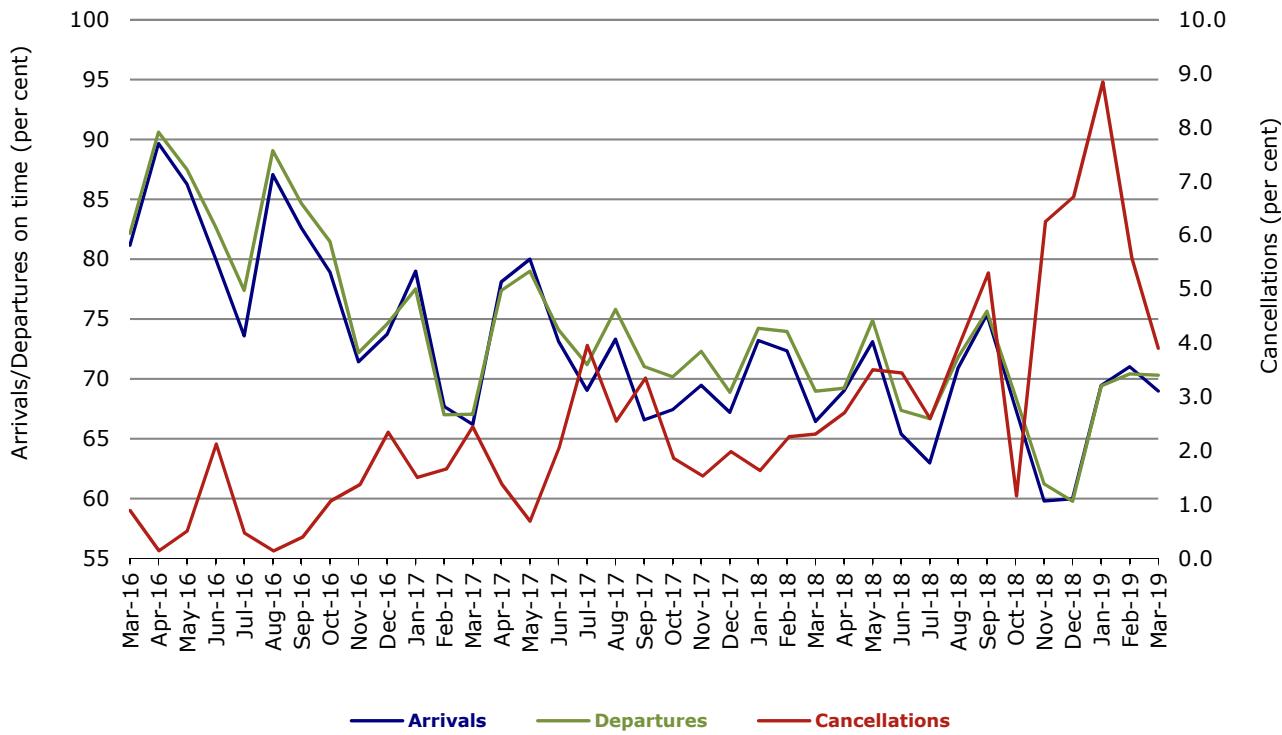
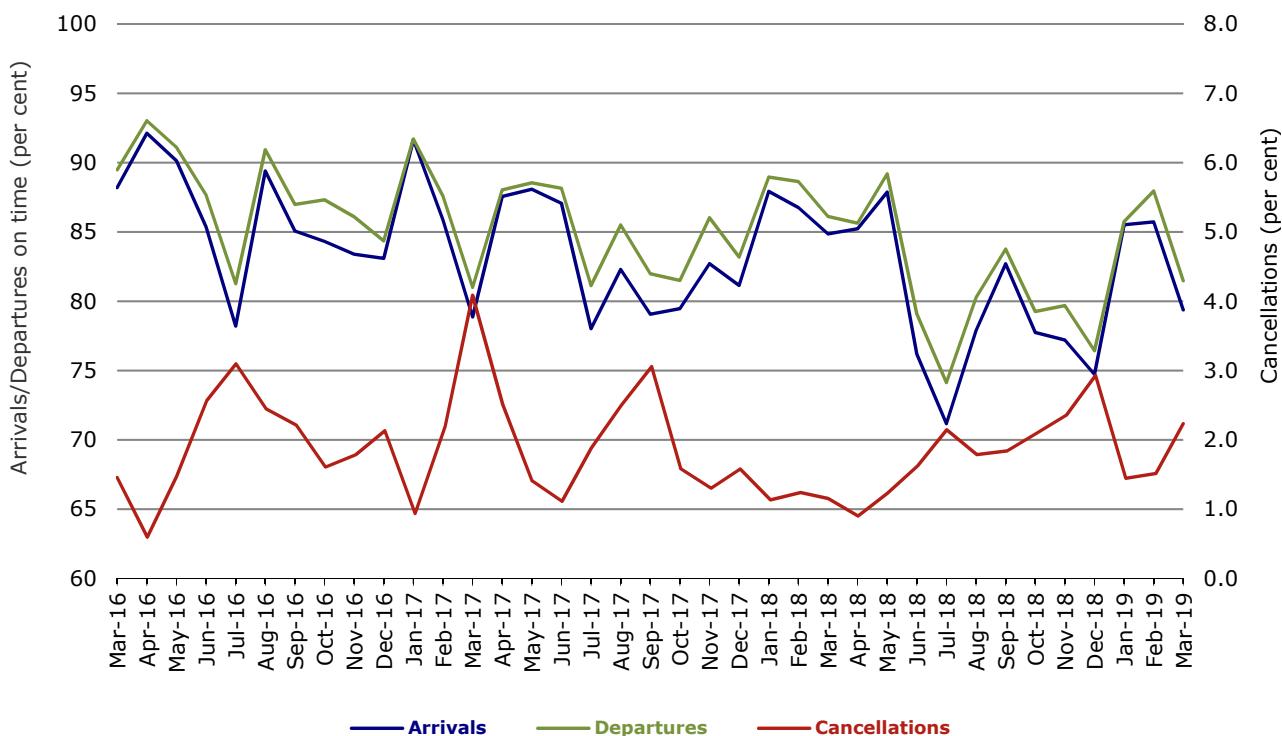


Figure 8 On time performance (by month from March 2016)—Virgin Australia



## Major regional airlines on time performance

Figure 9 On time performance (by month from March 2016)—QantasLink

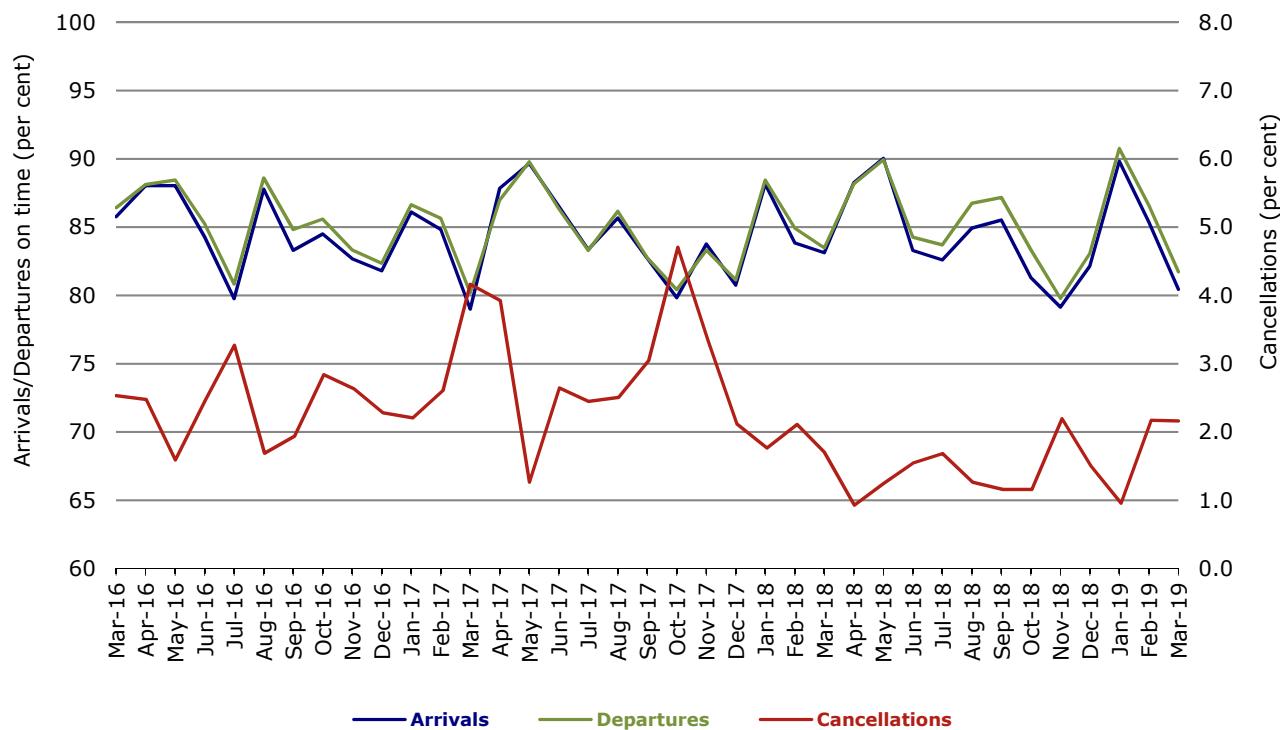
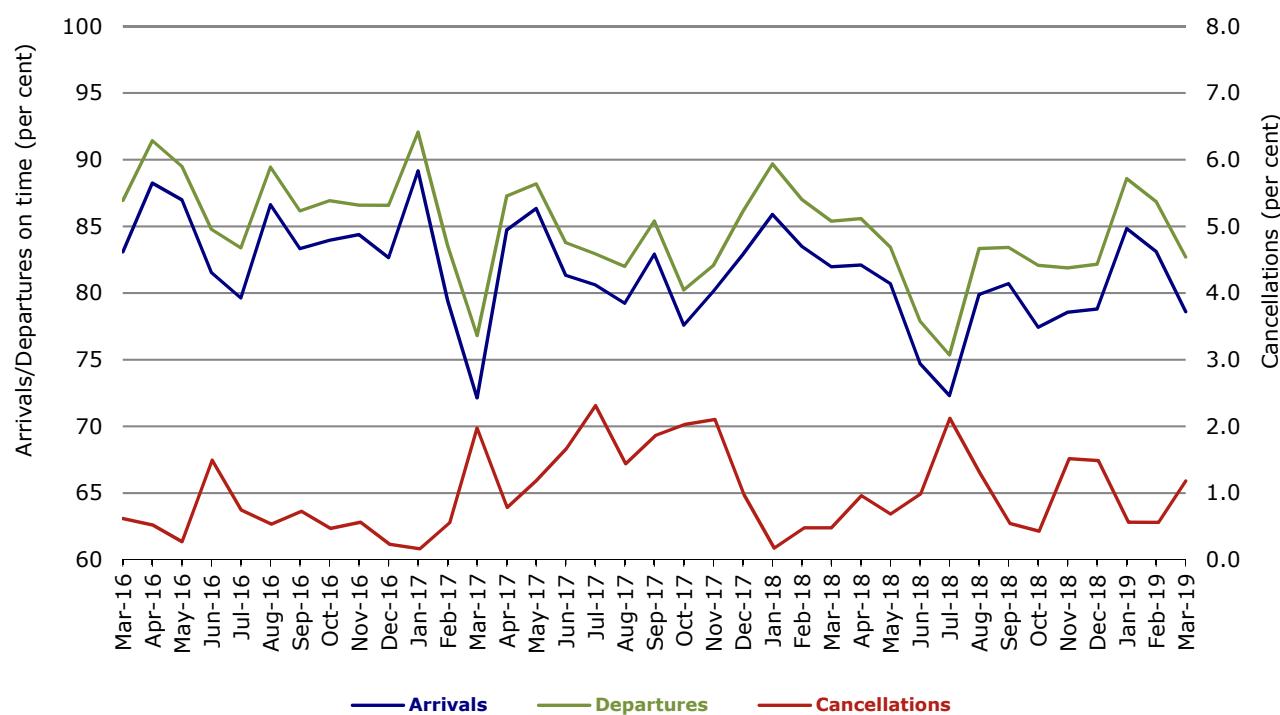
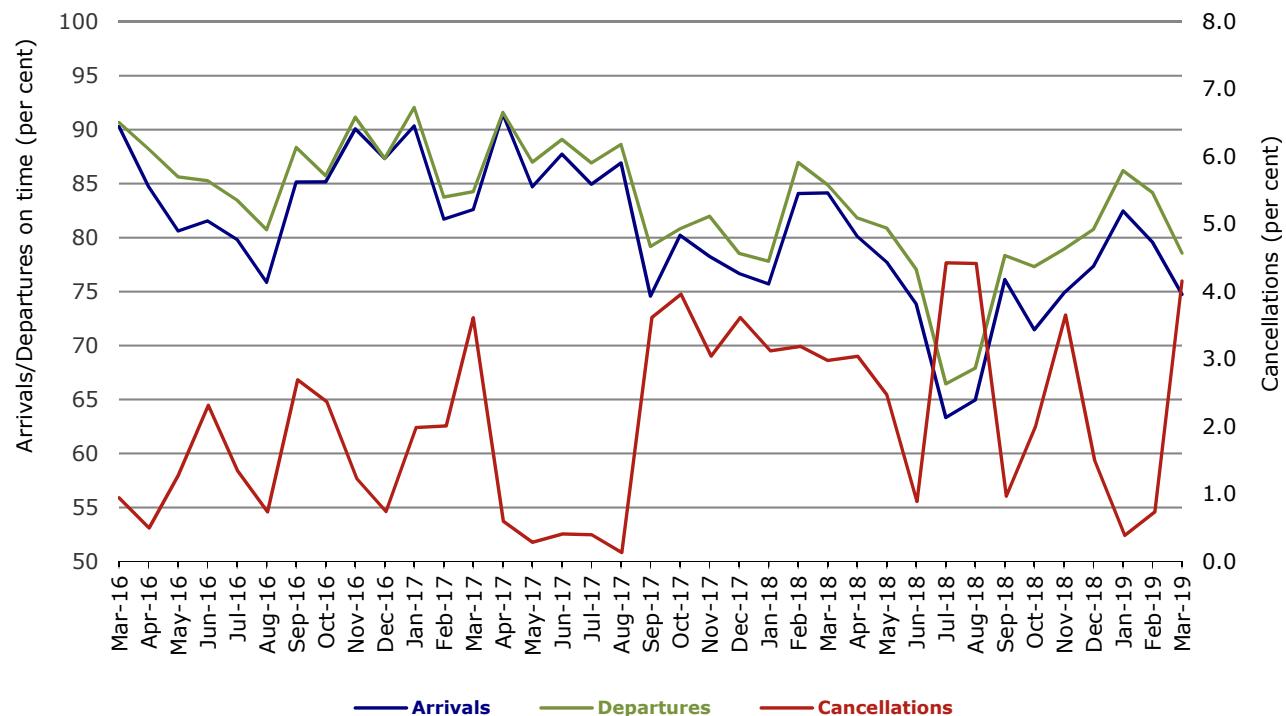


Figure 10 On time performance (by month from March 2016)—Regional Express



**Figure 11 On time performance (by month from March 2016)**  
**Virgin Australia Regional Airlines**



## Individual routes

On time performance is reported for all routes where the passenger load averages over 8000 passengers per month over the previous six months, and where two or more airlines operate in competition on those routes. There are now 65 routes which meet this definition. Over time, however, routes which meet this definition may change as airline networks and traffic levels vary.

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
<b>Adelaide-Alice Springs</b>								
Qantas	31	31	23	74.2	23	74.2	0	0.0
Virgin Australia	12	12	11	91.7	11	91.7	0	0.0
Virgin Australia Regional Airlines	10	9	6	66.7	5	55.6	1	10.0
All Airlines	53	52	40	76.9	39	75.0	1	1.9
<b>Adelaide-Brisbane</b>								
Jetstar	25	25	19	76.0	16	64.0	0	0.0
Qantas	64	64	52	81.3	51	79.7	0	0.0
QantasLink	45	44	35	79.5	36	81.8	1	2.2
Tigerair Australia	26	24	16	66.7	20	83.3	2	7.7
Virgin Australia	117	116	101	87.1	96	82.8	1	0.9
All Airlines	277	273	223	81.7	219	80.2	4	1.4
<b>Adelaide-Canberra</b>								
Qantas	43	43	33	76.7	33	76.7	0	0.0
QantasLink	5	5	3	60.0	5	100.0	0	0.0
Virgin Australia	27	27	25	92.6	26	96.3	0	0.0
All Airlines	75	75	61	81.3	64	85.3	0	0.0
<b>Adelaide-Gold Coast</b>								
Jetstar	26	26	25	96.2	25	96.2	0	0.0
Virgin Australia	33	33	33	100.0	33	100.0	0	0.0
All Airlines	59	59	58	98.3	58	98.3	0	0.0
<b>Adelaide-Melbourne</b>								
Jetstar	115	114	85	74.6	86	75.4	1	0.9
Qantas	290	287	243	84.7	251	87.5	3	1.0
Tigerair Australia	77	76	56	73.7	56	73.7	1	1.3
Virgin Australia	296	288	237	82.3	237	82.3	8	2.7
Virgin Australia Regional Airlines	11	10	5	50.0	7	70.0	1	9.1
All Airlines	789	775	626	80.8	637	82.2	14	1.8
<b>Adelaide-Perth</b>								
Jetstar	27	27	23	85.2	20	74.1	0	0.0
Qantas	114	114	98	86.0	94	82.5	0	0.0
Virgin Australia	31	31	28	90.3	28	90.3	0	0.0
Virgin Australia Regional Airlines	52	50	26	52.0	32	64.0	2	3.8
All Airlines	224	222	175	78.8	174	78.4	2	0.9
<b>Adelaide-Port Lincoln</b>								
QantasLink	110	109	92	84.4	92	84.4	1	0.9
Regional Express	220	219	207	94.5	212	96.8	1	0.5
All Airlines	330	328	299	91.2	304	92.7	2	0.6
<b>Adelaide-Sydney</b>								
Jetstar	118	115	87	75.7	85	73.9	3	2.5
Qantas	222	221	176	79.6	176	79.6	1	0.5
QantasLink	38	37	28	75.7	28	75.7	1	2.6
Tigerair Australia	31	30	17	56.7	16	53.3	1	3.2
Virgin Australia	171	170	141	82.9	140	82.4	1	0.6
All Airlines	580	573	449	78.4	445	77.7	7	1.2

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
<b>Albury-Sydney</b>								
QantasLink	101	101	73	72.3	76	75.2	0	0.0
Regional Express	106	106	87	82.1	91	85.8	0	0.0
Virgin Australia	62	61	48	78.7	47	77.0	1	1.6
All Airlines	269	268	208	77.6	214	79.9	1	0.4
<b>Alice Springs-Adelaide</b>								
Qantas	30	30	24	80.0	22	73.3	0	0.0
Virgin Australia	12	11	11	100.0	11	100.0	1	8.3
Virgin Australia Regional Airlines	10	9	4	44.4	6	66.7	1	10.0
All Airlines	52	50	39	78.0	39	78.0	2	3.8
<b>Alice Springs-Darwin</b>								
QantasLink	47	45	41	91.1	42	93.3	2	4.3
Virgin Australia	12	12	12	100.0	12	100.0	0	0.0
Virgin Australia Regional Airlines	9	8	5	62.5	4	50.0	1	11.1
All Airlines	68	65	58	89.2	58	89.2	3	4.4
<b>Armidale-Sydney</b>								
QantasLink	117	116	80	69.0	88	75.9	1	0.9
Regional Express	72	70	35	50.0	45	64.3	2	2.8
All Airlines	189	186	115	61.8	133	71.5	3	1.6
<b>Ayers Rock-Sydney</b>								
Jetstar	27	26	14	53.8	14	53.8	1	3.7
Virgin Australia	31	31	27	87.1	25	80.6	0	0.0
All Airlines	58	57	41	71.9	39	68.4	1	1.7
<b>Ballina-Sydney</b>								
Jetstar	79	79	55	69.6	50	63.3	0	0.0
Regional Express	25	24	15	62.5	17	70.8	1	4.0
Virgin Australia	31	31	24	77.4	22	71.0	0	0.0
All Airlines	135	134	94	70.1	89	66.4	1	0.7
<b>Brisbane-Adelaide</b>								
Jetstar	25	25	21	84.0	23	92.0	0	0.0
Qantas	58	58	47	81.0	43	74.1	0	0.0
QantasLink	45	44	27	61.4	31	70.5	1	2.2
Tigerair Australia	26	24	21	87.5	21	87.5	2	7.7
Virgin Australia	115	114	92	80.7	96	84.2	1	0.9
All Airlines	269	265	208	78.5	214	80.8	4	1.5
<b>Brisbane-Bundaberg</b>								
QantasLink	123	121	98	81.0	100	82.6	2	1.6
Virgin Australia	31	31	28	90.3	27	87.1	0	0.0
All Airlines	154	152	126	82.9	127	83.6	2	1.3
<b>Brisbane-Cairns</b>								
Jetstar	85	82	69	84.1	64	78.0	3	3.5
Qantas	39	39	35	89.7	35	89.7	0	0.0
QantasLink	85	83	61	73.5	61	73.5	2	2.4
Tigerair Australia	30	30	21	70.0	21	70.0	0	0.0
Virgin Australia	133	133	101	75.9	107	80.5	0	0.0
All Airlines	372	367	287	78.2	288	78.5	5	1.3
<b>Brisbane-Canberra</b>								
Qantas	3	3	2	66.7	2	66.7	0	0.0
QantasLink	151	149	119	79.9	123	82.6	2	1.3
Tigerair Australia	17	17	14	82.4	17	100.0	0	0.0
Virgin Australia	93	93	83	89.2	82	88.2	0	0.0
All Airlines	264	262	218	83.2	224	85.5	2	0.8

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
<b>Brisbane-Darwin</b>								
Jetstar	19	19	16	84.2	16	84.2	0	0.0
Qantas	31	31	28	90.3	28	90.3	0	0.0
Tigerair Australia	13	12	9	75.0	9	75.0	1	7.7
Virgin Australia	31	31	24	77.4	28	90.3	0	0.0
All Airlines	94	93	77	82.8	81	87.1	1	1.1
<b>Brisbane-Emerald</b>								
QantasLink	120	120	96	80.0	104	86.7	0	0.0
Virgin Australia	52	52	48	92.3	48	92.3	0	0.0
All Airlines	172	172	144	83.7	152	88.4	0	0.0
<b>Brisbane-Gladstone</b>								
QantasLink	140	135	110	81.5	112	83.0	5	3.6
Virgin Australia	74	73	70	95.9	72	98.6	1	1.4
All Airlines	214	208	180	86.5	184	88.5	6	2.8
<b>Brisbane-Hamilton Island</b>								
QantasLink	31	30	23	76.7	23	76.7	1	3.2
Virgin Australia	31	31	25	80.6	27	87.1	0	0.0
All Airlines	62	61	48	78.7	50	82.0	1	1.6
<b>Brisbane-Hobart</b>								
Jetstar	31	31	30	96.8	30	96.8	0	0.0
Virgin Australia	40	40	36	90.0	32	80.0	0	0.0
All Airlines	71	71	66	93.0	62	87.3	0	0.0
<b>Brisbane-Mackay</b>								
Jetstar	31	31	22	71.0	24	77.4	0	0.0
QantasLink	124	119	95	79.8	100	84.0	5	4.0
Virgin Australia	140	139	114	82.0	117	84.2	1	0.7
All Airlines	295	289	231	79.9	241	83.4	6	2.0
<b>Brisbane-Melbourne</b>								
Jetstar	118	115	89	77.4	80	69.6	3	2.5
Qantas	412	404	306	75.7	328	81.2	8	1.9
QantasLink	8	8	6	75.0	7	87.5	0	0.0
Tigerair Australia	122	117	72	61.5	72	61.5	5	4.1
Virgin Australia	405	387	297	76.7	335	86.6	18	4.4
All Airlines	1 065	1 031	770	74.7	822	79.7	34	3.2
<b>Brisbane-Mount Isa</b>								
Qantas	30	30	28	93.3	26	86.7	0	0.0
QantasLink	11	10	10	100.0	9	90.0	1	9.1
Virgin Australia	16	16	15	93.8	15	93.8	0	0.0
All Airlines	57	56	53	94.6	50	89.3	1	1.8
<b>Brisbane-Newcastle</b>								
Jetstar	79	76	57	75.0	53	69.7	3	3.8
QantasLink	84	83	62	74.7	68	81.9	1	1.2
Virgin Australia	87	86	73	84.9	75	87.2	1	1.1
All Airlines	250	245	192	78.4	196	80.0	5	2.0
<b>Brisbane-Perth</b>								
Qantas	158	158	132	83.5	136	86.1	0	0.0
Virgin Australia	104	103	75	72.8	79	76.7	1	1.0
All Airlines	262	261	207	79.3	215	82.4	1	0.4

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
<b>Brisbane-Proserpine</b>								
Jetstar	31	30	24	80.0	23	76.7	1	3.2
Virgin Australia	41	41	34	82.9	38	92.7	0	0.0
All Airlines	72	71	58	81.7	61	85.9	1	1.4
<b>Brisbane-Rockhampton</b>								
QantasLink	183	182	132	72.5	142	78.0	1	0.5
Virgin Australia	140	139	96	69.1	107	77.0	1	0.7
All Airlines	323	321	228	71.0	249	77.6	2	0.6
<b>Brisbane-Sydney</b>								
Jetstar	144	131	111	84.7	108	82.4	13	9.0
Qantas	619	596	482	80.9	510	85.6	23	3.7
QantasLink	35	33	23	69.7	24	72.7	2	5.7
Tigerair Australia	124	119	89	74.8	92	77.3	5	4.0
Virgin Australia	546	527	429	81.4	442	83.9	19	3.5
All Airlines	1 468	1 406	1 134	80.7	1 176	83.6	62	4.2
<b>Brisbane-Townsville</b>								
Jetstar	51	51	43	84.3	43	84.3	0	0.0
Qantas	37	37	26	70.3	28	75.7	0	0.0
QantasLink	98	89	68	76.4	72	80.9	9	9.2
Virgin Australia	148	147	122	83.0	124	84.4	1	0.7
All Airlines	334	324	259	79.9	267	82.4	10	3.0
<b>Broome-Perth</b>								
QantasLink	84	83	74	89.2	71	85.5	1	1.2
Virgin Australia	1	1	1	100.0	1	100.0	0	0.0
Virgin Australia Regional Airlines	58	57	43	75.4	41	71.9	1	1.7
All Airlines	143	141	118	83.7	113	80.1	2	1.4
<b>Bundaberg-Brisbane</b>								
QantasLink	123	121	102	84.3	99	81.8	2	1.6
Virgin Australia	31	31	27	87.1	29	93.5	0	0.0
All Airlines	154	152	129	84.9	128	84.2	2	1.3
<b>Cairns-Brisbane</b>								
Jetstar	85	83	63	75.9	62	74.7	2	2.4
Qantas	39	39	36	92.3	34	87.2	0	0.0
QantasLink	86	84	67	79.8	68	81.0	2	2.3
Tigerair Australia	30	30	23	76.7	19	63.3	0	0.0
Virgin Australia	132	132	122	92.4	115	87.1	0	0.0
All Airlines	372	368	311	84.5	298	81.0	4	1.1
<b>Cairns-Melbourne</b>								
Jetstar	63	63	47	74.6	44	69.8	0	0.0
Qantas	35	35	32	91.4	27	77.1	0	0.0
Tigerair Australia	33	32	26	81.3	26	81.3	1	3.0
Virgin Australia	30	30	24	80.0	28	93.3	0	0.0
All Airlines	161	160	129	80.6	125	78.1	1	0.6
<b>Cairns-Sydney</b>								
Jetstar	77	74	67	90.5	64	86.5	3	3.9
Qantas	59	59	46	78.0	41	69.5	0	0.0
Tigerair Australia	34	33	28	84.8	28	84.8	1	2.9
Virgin Australia	89	89	71	79.8	68	76.4	0	0.0
All Airlines	259	255	212	83.1	201	78.8	4	1.5

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
<b>Cairns-Townsville</b>								
QantasLink	136	136	124	91.2	127	93.4	0	0.0
Regional Express	13	13	13	100.0	13	100.0	0	0.0
All Airlines	149	149	137	91.9	140	94.0	0	0.0
<b>Canberra-Adelaide</b>								
Qantas	43	43	35	81.4	36	83.7	0	0.0
QantasLink	5	5	3	60.0	1	20.0	0	0.0
Virgin Australia	27	27	22	81.5	23	85.2	0	0.0
All Airlines	75	75	60	80.0	60	80.0	0	0.0
<b>Canberra-Brisbane</b>								
Qantas	2	2	2	100.0	2	100.0	0	0.0
QantasLink	149	146	123	84.2	124	84.9	3	2.0
Tigerair Australia	17	17	12	70.6	14	82.4	0	0.0
Virgin Australia	93	93	83	89.2	87	93.5	0	0.0
All Airlines	261	258	220	85.3	227	88.0	3	1.1
<b>Canberra-Melbourne</b>								
Qantas	235	232	200	86.2	204	87.9	3	1.3
QantasLink	44	42	26	61.9	29	69.0	2	4.5
Tigerair Australia	40	39	28	71.8	29	74.4	1	2.5
Virgin Australia	168	164	134	81.7	137	83.5	4	2.4
All Airlines	487	477	388	81.3	399	83.6	10	2.1
<b>Canberra-Sydney</b>								
QantasLink	490	474	374	78.9	398	84.0	16	3.3
Virgin Australia	261	248	191	77.0	197	79.4	13	5.0
All Airlines	751	722	565	78.3	595	82.4	29	3.9
<b>Coffs Harbour-Sydney</b>								
QantasLink	127	127	95	74.8	101	79.5	0	0.0
Tigerair Australia	26	25	20	80.0	21	84.0	1	3.8
Virgin Australia	31	31	22	71.0	19	61.3	0	0.0
All Airlines	184	183	137	74.9	141	77.0	1	0.5
<b>Darwin-Alice Springs</b>								
QantasLink	48	47	41	87.2	41	87.2	1	2.1
Virgin Australia	13	12	12	100.0	12	100.0	1	7.7
Virgin Australia Regional Airlines	10	8	6	75.0	6	75.0	2	20.0
All Airlines	71	67	59	88.1	59	88.1	4	5.6
<b>Darwin-Brisbane</b>								
Jetstar	19	19	15	78.9	16	84.2	0	0.0
Qantas	31	31	26	83.9	27	87.1	0	0.0
Tigerair Australia	12	11	9	81.8	9	81.8	1	8.3
Virgin Australia	31	31	25	80.6	23	74.2	0	0.0
All Airlines	93	92	75	81.5	75	81.5	1	1.1
<b>Darwin-Melbourne</b>								
Jetstar	19	19	16	84.2	19	100.0	0	0.0
Qantas	32	32	26	81.3	27	84.4	0	0.0
Virgin Australia	31	31	29	93.5	30	96.8	0	0.0
All Airlines	82	82	71	86.6	76	92.7	0	0.0
<b>Darwin-Perth</b>								
Qantas	31	31	28	90.3	27	87.1	0	0.0
Virgin Australia	21	21	19	90.5	20	95.2	0	0.0
Virgin Australia Regional Airlines	10	10	7	70.0	7	70.0	0	0.0
All Airlines	62	62	54	87.1	54	87.1	0	0.0

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
<b>Darwin-Sydney</b>								
Jetstar	19	19	16	84.2	15	78.9	0	0.0
Qantas	38	38	29	76.3	27	71.1	0	0.0
Virgin Australia	30	29	23	79.3	24	82.8	1	3.3
All Airlines	87	86	68	79.1	66	76.7	1	1.1
<b>Dubbo-Sydney</b>								
QantasLink	118	118	89	75.4	91	77.1	0	0.0
Regional Express	130	128	81	63.3	95	74.2	2	1.5
All Airlines	248	246	170	69.1	186	75.6	2	0.8
<b>Emerald-Brisbane</b>								
QantasLink	120	119	93	78.2	93	78.2	1	0.8
Virgin Australia	52	52	49	94.2	49	94.2	0	0.0
All Airlines	172	171	142	83.0	142	83.0	1	0.6
<b>Geraldton-Perth</b>								
QantasLink	48	48	38	79.2	42	87.5	0	0.0
Virgin Australia Regional Airlines	31	31	23	74.2	24	77.4	0	0.0
All Airlines	79	79	61	77.2	66	83.5	0	0.0
<b>Gladstone-Brisbane</b>								
QantasLink	140	134	106	79.1	108	80.6	6	4.3
Virgin Australia	74	73	67	91.8	68	93.2	1	1.4
All Airlines	214	207	173	83.6	176	85.0	7	3.3
<b>Gold Coast-Adelaide</b>								
Jetstar	26	26	24	92.3	24	92.3	0	0.0
Virgin Australia	34	34	32	94.1	32	94.1	0	0.0
All Airlines	60	60	56	93.3	56	93.3	0	0.0
<b>Gold Coast-Melbourne</b>								
Jetstar	139	138	101	73.2	91	65.9	1	0.7
Qantas	33	33	24	72.7	20	60.6	0	0.0
Tigerair Australia	76	73	42	57.5	36	49.3	3	3.9
Virgin Australia	197	194	144	74.2	134	69.1	3	1.5
All Airlines	445	438	311	71.0	281	64.2	7	1.6
<b>Gold Coast-Sydney</b>								
Jetstar	252	244	195	79.9	193	79.1	8	3.2
Qantas	90	88	65	73.9	65	73.9	2	2.2
QantasLink	28	28	22	78.6	22	78.6	0	0.0
Tigerair Australia	94	88	60	68.2	56	63.6	6	6.4
Virgin Australia	256	247	187	75.7	180	72.9	9	3.5
All Airlines	720	695	529	76.1	516	74.2	25	3.5
<b>Hamilton Island-Brisbane</b>								
QantasLink	31	30	23	76.7	23	76.7	1	3.2
Virgin Australia	31	31	28	90.3	26	83.9	0	0.0
All Airlines	62	61	51	83.6	49	80.3	1	1.6
<b>Hamilton Island-Sydney</b>								
Jetstar	19	19	17	89.5	13	68.4	0	0.0
Qantas	5	5	4	80.0	4	80.0	0	0.0
QantasLink	17	17	15	88.2	14	82.4	0	0.0
Virgin Australia	26	26	14	53.8	18	69.2	0	0.0
All Airlines	67	67	50	74.6	49	73.1	0	0.0

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
<b>Hobart-Brisbane</b>								
Jetstar	30	30	30	100.0	28	93.3	0	0.0
Virgin Australia	40	40	33	82.5	35	87.5	0	0.0
All Airlines	70	70	63	90.0	63	90.0	0	0.0
<b>Hobart-Melbourne</b>								
Jetstar	201	196	126	64.3	117	59.7	5	2.5
Qantas	119	119	79	66.4	89	74.8	0	0.0
Tigerair Australia	44	44	25	56.8	26	59.1	0	0.0
Virgin Australia	151	151	97	64.2	111	73.5	0	0.0
All Airlines	515	510	327	64.1	343	67.3	5	1.0
<b>Hobart-Sydney</b>								
Jetstar	92	92	60	65.2	69	75.0	0	0.0
Qantas	9	9	6	66.7	6	66.7	0	0.0
QantasLink	53	51	36	70.6	37	72.5	2	3.8
Virgin Australia	72	72	50	69.4	53	73.6	0	0.0
All Airlines	226	224	152	67.9	165	73.7	2	0.9
<b>Kalgoorlie-Perth</b>								
Qantas	10	10	10	100.0	10	100.0	0	0.0
QantasLink	72	72	68	94.4	70	97.2	0	0.0
Virgin Australia	41	40	35	87.5	36	90.0	1	2.4
Virgin Australia Regional Airlines	38	37	34	91.9	34	91.9	1	2.6
All Airlines	161	159	147	92.5	150	94.3	2	1.2
<b>Karratha-Perth</b>								
Qantas	26	23	21	91.3	21	91.3	3	11.5
QantasLink	159	142	119	83.8	125	88.0	17	10.7
Virgin Australia	1	1	0	0.0	0	0.0	0	0.0
Virgin Australia Regional Airlines	73	66	49	74.2	53	80.3	7	9.6
All Airlines	259	232	189	81.5	199	85.8	27	10.4
<b>Launceston-Melbourne</b>								
Jetstar	150	150	109	72.7	106	70.7	0	0.0
QantasLink	118	117	94	80.3	95	81.2	1	0.8
Virgin Australia	110	110	91	82.7	91	82.7	0	0.0
All Airlines	378	377	294	78.0	292	77.5	1	0.3
<b>Launceston-Sydney</b>								
Jetstar	59	57	37	64.9	37	64.9	2	3.4
Virgin Australia	31	31	28	90.3	27	87.1	0	0.0
All Airlines	90	88	65	73.9	64	72.7	2	2.2
<b>Mackay-Brisbane</b>								
Jetstar	32	31	16	51.6	14	45.2	1	3.1
QantasLink	124	115	99	86.1	96	83.5	9	7.3
Virgin Australia	141	140	126	90.0	126	90.0	1	0.7
All Airlines	297	286	241	84.3	236	82.5	11	3.7
<b>Melbourne-Adelaide</b>								
Jetstar	115	114	91	79.8	92	80.7	1	0.9
Qantas	288	287	237	82.6	238	82.9	1	0.3
Tigerair Australia	76	76	58	76.3	56	73.7	0	0.0
Virgin Australia	290	283	227	80.2	236	83.4	7	2.4
Virgin Australia Regional Airlines	11	10	5	50.0	5	50.0	1	9.1
All Airlines	780	770	618	80.3	627	81.4	10	1.3

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
<b>Melbourne-Brisbane</b>								
Jetstar	119	117	77	65.8	73	62.4	2	1.7
Qantas	412	407	308	75.7	315	77.4	5	1.2
QantasLink	8	8	4	50.0	6	75.0	0	0.0
Tigerair Australia	122	117	76	65.0	78	66.7	5	4.1
Virgin Australia	399	383	319	83.3	330	86.2	16	4.0
All Airlines	1 060	1 032	784	76.0	802	77.7	28	2.6
<b>Melbourne-Cairns</b>								
Jetstar	63	63	47	74.6	46	73.0	0	0.0
Qantas	35	35	30	85.7	29	82.9	0	0.0
Tigerair Australia	33	32	26	81.3	24	75.0	1	3.0
Virgin Australia	30	30	28	93.3	26	86.7	0	0.0
All Airlines	161	160	131	81.9	125	78.1	1	0.6
<b>Melbourne-Canberra</b>								
Qantas	236	233	186	79.8	190	81.5	3	1.3
QantasLink	44	40	28	70.0	27	67.5	4	9.1
Tigerair Australia	40	39	30	76.9	30	76.9	1	2.5
Virgin Australia	168	163	128	78.5	132	81.0	5	3.0
All Airlines	488	475	372	78.3	379	79.8	13	2.7
<b>Melbourne-Darwin</b>								
Jetstar	19	19	17	89.5	14	73.7	0	0.0
Qantas	31	31	27	87.1	27	87.1	0	0.0
Virgin Australia	31	31	22	71.0	22	71.0	0	0.0
All Airlines	81	81	66	81.5	63	77.8	0	0.0
<b>Melbourne-Gold Coast</b>								
Jetstar	138	138	89	64.5	94	68.1	0	0.0
Qantas	33	33	26	78.8	27	81.8	0	0.0
Tigerair Australia	76	73	41	56.2	47	64.4	3	3.9
Virgin Australia	199	196	151	77.0	159	81.1	3	1.5
All Airlines	446	440	307	69.8	327	74.3	6	1.3
<b>Melbourne-Hobart</b>								
Jetstar	201	196	144	73.5	148	75.5	5	2.5
Qantas	119	119	95	79.8	96	80.7	0	0.0
Tigerair Australia	44	44	33	75.0	35	79.5	0	0.0
Virgin Australia	151	151	115	76.2	115	76.2	0	0.0
All Airlines	515	510	387	75.9	394	77.3	5	1.0
<b>Melbourne-Launceston</b>								
Jetstar	150	150	115	76.7	111	74.0	0	0.0
QantasLink	118	118	98	83.1	94	79.7	0	0.0
Virgin Australia	110	110	87	79.1	91	82.7	0	0.0
All Airlines	378	378	300	79.4	296	78.3	0	0.0
<b>Melbourne-Mildura</b>								
QantasLink	97	93	77	82.8	71	76.3	4	4.1
Regional Express	84	84	70	83.3	72	85.7	0	0.0
Virgin Australia	31	31	25	80.6	26	83.9	0	0.0
All Airlines	212	208	172	82.7	169	81.3	4	1.9
<b>Melbourne-Newcastle</b>								
Jetstar	95	95	61	64.2	61	64.2	0	0.0
Virgin Australia	34	34	25	73.5	31	91.2	0	0.0
All Airlines	129	129	86	66.7	92	71.3	0	0.0

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
<b>Melbourne-Perth</b>								
Jetstar	53	52	49	94.2	48	92.3	1	1.9
Qantas	208	208	158	76.0	153	73.6	0	0.0
Tigerair Australia	51	49	34	69.4	36	73.5	2	3.9
Virgin Australia	151	151	108	71.5	114	75.5	0	0.0
All Airlines	463	460	349	75.9	351	76.3	3	0.6
<b>Melbourne-Sunshine Coast</b>								
Jetstar	62	62	53	85.5	54	87.1	0	0.0
Virgin Australia	73	73	60	82.2	65	89.0	0	0.0
All Airlines	135	135	113	83.7	119	88.1	0	0.0
<b>Melbourne-Sydney</b>								
Jetstar	405	391	268	68.5	282	72.1	14	3.5
Qantas	1 105	1 028	739	71.9	833	81.0	77	7.0
Tigerair Australia	261	244	150	61.5	177	72.5	17	6.5
Virgin Australia	787	741	561	75.7	626	84.5	46	5.8
All Airlines	2 558	2 404	1 718	71.5	1 918	79.8	154	6.0
<b>Mildura-Melbourne</b>								
QantasLink	97	93	68	73.1	71	76.3	4	4.1
Regional Express	84	84	60	71.4	65	77.4	0	0.0
Virgin Australia	31	31	23	74.2	26	83.9	0	0.0
All Airlines	212	208	151	72.6	162	77.9	4	1.9
<b>Mount Isa-Brisbane</b>								
Qantas	29	29	26	89.7	25	86.2	0	0.0
QantasLink	11	9	9	100.0	9	100.0	2	18.2
Virgin Australia	17	17	13	76.5	17	100.0	0	0.0
All Airlines	57	55	48	87.3	51	92.7	2	3.5
<b>Newcastle-Brisbane</b>								
Jetstar	79	77	61	79.2	65	84.4	2	2.5
QantasLink	85	83	61	73.5	62	74.7	2	2.4
Virgin Australia	87	86	73	84.9	74	86.0	1	1.1
All Airlines	251	246	195	79.3	201	81.7	5	2.0
<b>Newcastle-Melbourne</b>								
Jetstar	95	95	69	72.6	65	68.4	0	0.0
Virgin Australia	34	34	22	64.7	26	76.5	0	0.0
All Airlines	129	129	91	70.5	91	70.5	0	0.0
<b>Newman-Perth</b>								
Qantas	25	25	24	96.0	24	96.0	0	0.0
QantasLink	107	105	93	88.6	94	89.5	2	1.9
Virgin Australia	11	11	9	81.8	9	81.8	0	0.0
Virgin Australia Regional Airlines	27	27	19	70.4	21	77.8	0	0.0
All Airlines	170	168	145	86.3	148	88.1	2	1.2
<b>Perth-Adelaide</b>								
Jetstar	27	27	22	81.5	22	81.5	0	0.0
Qantas	118	118	106	89.8	102	86.4	0	0.0
Virgin Australia	36	36	34	94.4	34	94.4	0	0.0
Virgin Australia Regional Airlines	51	51	35	68.6	46	90.2	0	0.0
All Airlines	232	232	197	84.9	204	87.9	0	0.0
<b>Perth-Brisbane</b>								
Qantas	155	155	135	87.1	129	83.2	0	0.0
Virgin Australia	105	104	87	83.7	77	74.0	1	1.0
All Airlines	260	259	222	85.7	206	79.5	1	0.4

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
<b>Perth-Broome</b>								
QantasLink	83	83	77	92.8	72	86.7	0	0.0
Virgin Australia	1	1	1	100.0	1	100.0	0	0.0
Virgin Australia Regional Airlines	58	58	45	77.6	45	77.6	0	0.0
All Airlines	142	142	123	86.6	118	83.1	0	0.0
<b>Perth-Darwin</b>								
Qantas	31	31	30	96.8	30	96.8	0	0.0
Virgin Australia	21	21	16	76.2	16	76.2	0	0.0
Virgin Australia Regional Airlines	10	10	9	90.0	9	90.0	0	0.0
All Airlines	62	62	55	88.7	55	88.7	0	0.0
<b>Perth-Geraldton</b>								
QantasLink	48	48	43	89.6	43	89.6	0	0.0
Virgin Australia Regional Airlines	31	31	24	77.4	23	74.2	0	0.0
All Airlines	79	79	67	84.8	66	83.5	0	0.0
<b>Perth-Kalgoorlie</b>								
Qantas	11	11	11	100.0	11	100.0	0	0.0
QantasLink	73	72	68	94.4	70	97.2	1	1.4
Virgin Australia	40	40	36	90.0	36	90.0	0	0.0
Virgin Australia Regional Airlines	38	38	35	92.1	37	97.4	0	0.0
All Airlines	162	161	150	93.2	154	95.7	1	0.6
<b>Perth-Karratha</b>								
Qantas	26	23	22	95.7	21	91.3	3	11.5
QantasLink	160	145	128	88.3	132	91.0	15	9.4
Virgin Australia	1	1	0	0.0	0	0.0	0	0.0
Virgin Australia Regional Airlines	73	66	57	86.4	60	90.9	7	9.6
All Airlines	260	235	207	88.1	213	90.6	25	9.6
<b>Perth-Melbourne</b>								
Jetstar	53	49	45	91.8	40	81.6	4	7.5
Qantas	206	205	155	75.6	155	75.6	1	0.5
Tigerair Australia	51	49	41	83.7	37	75.5	2	3.9
Virgin Australia	146	146	121	82.9	131	89.7	0	0.0
All Airlines	456	449	362	80.6	363	80.8	7	1.5
<b>Perth-Newman</b>								
Qantas	25	25	23	92.0	24	96.0	0	0.0
QantasLink	108	106	95	89.6	94	88.7	2	1.9
Virgin Australia	11	11	11	100.0	11	100.0	0	0.0
Virgin Australia Regional Airlines	27	27	23	85.2	24	88.9	0	0.0
All Airlines	171	169	152	89.9	153	90.5	2	1.2
<b>Perth-Port Hedland</b>								
Qantas	40	37	35	94.6	35	94.6	3	7.5
QantasLink	93	85	65	76.5	70	82.4	8	8.6
Virgin Australia	25	25	23	92.0	23	92.0	0	0.0
Virgin Australia Regional Airlines	27	24	19	79.2	19	79.2	3	11.1
All Airlines	185	171	142	83.0	147	86.0	14	7.6
<b>Perth-Sydney</b>								
Jetstar	27	26	22	84.6	19	73.1	1	3.7
Qantas	215	214	177	82.7	187	87.4	1	0.5
Tigerair Australia	31	31	26	83.9	24	77.4	0	0.0
Virgin Australia	120	120	103	85.8	102	85.0	0	0.0
All Airlines	393	391	328	83.9	332	84.9	2	0.5

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
<b>Port Hedland-Perth</b>								
Qantas	40	37	33	89.2	34	91.9	3	7.5
QantasLink	94	85	65	76.5	72	84.7	9	9.6
Virgin Australia	25	25	22	88.0	23	92.0	0	0.0
Virgin Australia Regional Airlines	27	24	17	70.8	17	70.8	3	11.1
All Airlines	186	171	137	80.1	146	85.4	15	8.1
<b>Port Lincoln-Adelaide</b>								
QantasLink	111	109	95	87.2	93	85.3	2	1.8
Regional Express	220	219	208	95.0	210	95.9	1	0.5
All Airlines	331	328	303	92.4	303	92.4	3	0.9
<b>Port Macquarie-Sydney</b>								
QantasLink	105	105	86	81.9	86	81.9	0	0.0
Virgin Australia	62	61	34	55.7	33	54.1	1	1.6
All Airlines	167	166	120	72.3	119	71.7	1	0.6
<b>Proserpine-Brisbane</b>								
Jetstar	31	30	20	66.7	21	70.0	1	3.2
Virgin Australia	41	41	34	82.9	29	70.7	0	0.0
All Airlines	72	71	54	76.1	50	70.4	1	1.4
<b>Proserpine-Sydney</b>								
Jetstar	13	13	11	84.6	9	69.2	0	0.0
Tigerair Australia	18	17	13	76.5	13	76.5	1	5.6
All Airlines	31	30	24	80.0	22	73.3	1	3.2
<b>Rockhampton-Brisbane</b>								
QantasLink	187	186	140	75.3	142	76.3	1	0.5
Virgin Australia	140	139	106	76.3	103	74.1	1	0.7
All Airlines	327	325	246	75.7	245	75.4	2	0.6
<b>Sunshine Coast-Melbourne</b>								
Jetstar	63	63	52	82.5	49	77.8	0	0.0
Virgin Australia	73	72	50	69.4	54	75.0	1	1.4
All Airlines	136	135	102	75.6	103	76.3	1	0.7
<b>Sunshine Coast-Sydney</b>								
Jetstar	98	96	49	51.0	50	52.1	2	2.0
QantasLink	36	35	24	68.6	27	77.1	1	2.8
Virgin Australia	52	52	37	71.2	41	78.8	0	0.0
All Airlines	186	183	110	60.1	118	64.5	3	1.6
<b>Sydney-Adelaide</b>								
Jetstar	117	114	93	81.6	91	79.8	3	2.6
Qantas	226	225	175	77.8	168	74.7	1	0.4
QantasLink	39	37	27	73.0	29	78.4	2	5.1
Tigerair Australia	31	30	17	56.7	17	56.7	1	3.2
Virgin Australia	173	171	140	81.9	143	83.6	2	1.2
All Airlines	586	577	452	78.3	448	77.6	9	1.5
<b>Sydney-Albury</b>								
QantasLink	101	101	76	75.2	74	73.3	0	0.0
Regional Express	108	107	83	77.6	84	78.5	1	0.9
Virgin Australia	62	62	49	79.0	45	72.6	0	0.0
All Airlines	271	270	208	77.0	203	75.2	1	0.4
<b>Sydney-Armidale</b>								
QantasLink	118	118	86	72.9	85	72.0	0	0.0
Regional Express	70	69	50	72.5	51	73.9	1	1.4
All Airlines	188	187	136	72.7	136	72.7	1	0.5

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
<b>Sydney-Ayers Rock</b>								
Jetstar	26	26	23	88.5	20	76.9	0	0.0
Virgin Australia	31	31	29	93.5	27	87.1	0	0.0
All Airlines	57	57	52	91.2	47	82.5	0	0.0
<b>Sydney-Ballina</b>								
Jetstar	79	79	65	82.3	64	81.0	0	0.0
Regional Express	26	25	21	84.0	20	80.0	1	3.8
Virgin Australia	31	31	24	77.4	24	77.4	0	0.0
All Airlines	136	135	110	81.5	108	80.0	1	0.7
<b>Sydney-Brisbane</b>								
Jetstar	144	132	106	80.3	106	80.3	12	8.3
Qantas	618	595	444	74.6	473	79.5	23	3.7
QantasLink	36	35	20	57.1	22	62.9	1	2.8
Tigerair Australia	125	119	92	77.3	94	79.0	6	4.8
Virgin Australia	550	530	393	74.2	412	77.7	20	3.6
All Airlines	1 473	1 411	1 055	74.8	1 107	78.5	62	4.2
<b>Sydney-Cairns</b>								
Jetstar	77	74	67	90.5	63	85.1	3	3.9
Qantas	59	59	41	69.5	46	78.0	0	0.0
Tigerair Australia	34	34	29	85.3	28	82.4	0	0.0
Virgin Australia	88	88	51	58.0	53	60.2	0	0.0
All Airlines	258	255	188	73.7	190	74.5	3	1.2
<b>Sydney-Canberra</b>								
QantasLink	489	478	377	78.9	387	81.0	11	2.2
Virgin Australia	262	250	198	79.2	193	77.2	12	4.6
All Airlines	751	728	575	79.0	580	79.7	23	3.1
<b>Sydney-Coffs Harbour</b>								
QantasLink	127	127	102	80.3	98	77.2	0	0.0
Tigerair Australia	26	26	17	65.4	20	76.9	0	0.0
Virgin Australia	31	31	22	71.0	22	71.0	0	0.0
All Airlines	184	184	141	76.6	140	76.1	0	0.0
<b>Sydney-Darwin</b>								
Jetstar	19	19	15	78.9	13	68.4	0	0.0
Qantas	40	40	31	77.5	29	72.5	0	0.0
Virgin Australia	30	29	23	79.3	25	86.2	1	3.3
All Airlines	89	88	69	78.4	67	76.1	1	1.1
<b>Sydney-Dubbo</b>								
QantasLink	118	118	88	74.6	87	73.7	0	0.0
Regional Express	134	133	102	76.7	103	77.4	1	0.7
All Airlines	252	251	190	75.7	190	75.7	1	0.4
<b>Sydney-Gold Coast</b>								
Jetstar	252	246	201	81.7	206	83.7	6	2.4
Qantas	89	88	66	75.0	59	67.0	1	1.1
QantasLink	29	29	26	89.7	25	86.2	0	0.0
Tigerair Australia	93	89	65	73.0	69	77.5	4	4.3
Virgin Australia	256	247	180	72.9	191	77.3	9	3.5
All Airlines	719	699	538	77.0	550	78.7	20	2.8

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
	<b>Sydney-Hamilton Island</b>							
Jetstar	19	19	15	78.9	17	89.5	0	0.0
Qantas	5	5	4	80.0	4	80.0	0	0.0
QantasLink	17	17	13	76.5	15	88.2	0	0.0
Virgin Australia	26	26	19	73.1	21	80.8	0	0.0
All Airlines	67	67	51	76.1	57	85.1	0	0.0
<b>Sydney-Hobart</b>								
Jetstar	91	91	84	92.3	80	87.9	0	0.0
Qantas	9	9	6	66.7	6	66.7	0	0.0
QantasLink	53	51	36	70.6	33	64.7	2	3.8
Virgin Australia	72	72	62	86.1	61	84.7	0	0.0
All Airlines	225	223	188	84.3	180	80.7	2	0.9
<b>Sydney-Launceston</b>								
Jetstar	57	57	47	82.5	47	82.5	0	0.0
Virgin Australia	31	31	23	74.2	25	80.6	0	0.0
All Airlines	88	88	70	79.5	72	81.8	0	0.0
<b>Sydney-Melbourne</b>								
Jetstar	405	391	275	70.3	253	64.7	14	3.5
Qantas	1 106	1 027	749	72.9	756	73.6	79	7.1
Tigerair Australia	261	244	143	58.6	143	58.6	17	6.5
Virgin Australia	780	737	559	75.8	562	76.3	43	5.5
All Airlines	2 552	2 399	1 726	71.9	1 714	71.4	153	6.0
<b>Sydney-Perth</b>								
Jetstar	27	26	22	84.6	20	76.9	1	3.7
Qantas	215	214	159	74.3	152	71.0	1	0.5
Tigerair Australia	31	31	26	83.9	21	67.7	0	0.0
Virgin Australia	120	120	80	66.7	74	61.7	0	0.0
All Airlines	393	391	287	73.4	267	68.3	2	0.5
<b>Sydney-Port Macquarie</b>								
QantasLink	105	105	84	80.0	77	73.3	0	0.0
Virgin Australia	62	61	39	63.9	39	63.9	1	1.6
All Airlines	167	166	123	74.1	116	69.9	1	0.6
<b>Sydney-Proserpine</b>								
Jetstar	13	13	10	76.9	12	92.3	0	0.0
Tigerair Australia	18	17	15	88.2	14	82.4	1	5.6
All Airlines	31	30	25	83.3	26	86.7	1	3.2
<b>Sydney-Sunshine Coast</b>								
Jetstar	98	96	69	71.9	64	66.7	2	2.0
QantasLink	35	35	25	71.4	25	71.4	0	0.0
Virgin Australia	53	53	37	69.8	40	75.5	0	0.0
All Airlines	186	184	131	71.2	129	70.1	2	1.1
<b>Sydney-Tamworth</b>								
QantasLink	126	125	95	76.0	93	74.4	1	0.8
Virgin Australia	52	52	41	78.8	41	78.8	0	0.0
All Airlines	178	177	136	76.8	134	75.7	1	0.6
<b>Sydney-Townsville</b>								
Jetstar	17	17	12	70.6	12	70.6	0	0.0
Virgin Australia	25	24	19	79.2	19	79.2	1	4.0
All Airlines	42	41	31	75.6	31	75.6	1	2.4

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
<b>Sydney-Wagga Wagga</b>								
QantasLink	97	97	79	81.4	76	78.4	0	0.0
Regional Express	141	137	111	81.0	112	81.8	4	2.8
All Airlines	238	234	190	81.2	188	80.3	4	1.7
<b>Tamworth-Sydney</b>								
QantasLink	126	125	97	77.6	99	79.2	1	0.8
Virgin Australia	52	52	44	84.6	44	84.6	0	0.0
All Airlines	178	177	141	79.7	143	80.8	1	0.6
<b>Townsville-Brisbane</b>								
Jetstar	52	51	39	76.5	39	76.5	1	1.9
Qantas	38	38	36	94.7	33	86.8	0	0.0
QantasLink	99	91	64	70.3	68	74.7	8	8.1
Virgin Australia	149	148	133	89.9	135	91.2	1	0.7
All Airlines	338	328	272	82.9	275	83.8	10	3.0
<b>Townsville-Cairns</b>								
QantasLink	135	135	118	87.4	118	87.4	0	0.0
Regional Express	13	12	11	91.7	11	91.7	1	7.7
All Airlines	148	147	129	87.8	129	87.8	1	0.7
<b>Townsville-Sydney</b>								
Jetstar	17	17	10	58.8	10	58.8	0	0.0
Virgin Australia	25	24	19	79.2	17	70.8	1	4.0
All Airlines	42	41	29	70.7	27	65.9	1	2.4
<b>Wagga Wagga-Sydney</b>								
QantasLink	97	97	78	80.4	77	79.4	0	0.0
Regional Express	143	138	94	68.1	110	79.7	5	3.5
All Airlines	240	235	172	73.2	187	79.6	5	2.1

# Airports

On time performance is reported for all routes where the passenger load averages over 8000 passengers per month, and where two or more airlines operate in competition. The following data reports by airport against flights operated on those routes only. This month, 8 major city airports and 32 regional city airports are covered.

Airport	Arrivals			Departures		
	Sectors Flown	No.	On Time %	Sectors Flown	No.	On Time %
<b>Adelaide</b>						
Jetstar	306	251	82.0	307	232	75.6
Qantas	761	624	82.0	760	628	82.6
QantasLink	195	152	77.9	195	161	82.6
Regional Express	219	208	95.0	219	212	96.8
Tigerair Australia	130	96	73.8	130	92	70.8
Virgin Australia	676	558	82.5	677	571	84.3
Virgin Australia Regional Airlines	70	44	62.9	69	44	63.8
All Airlines	2 357	1 933	82.0	2 357	1 940	82.3
Relates to services to and from Alice Springs, Brisbane, Canberra, Gold Coast, Melbourne, Perth, Port Lincoln and Sydney.						
<b>Albury</b>						
QantasLink	101	76	75.2	101	76	75.2
Regional Express	107	83	77.6	106	91	85.8
Virgin Australia	62	49	79.0	61	47	77.0
All Airlines	270	208	77.0	268	214	79.9
Relates to services to and from Sydney only.						
<b>Alice Springs</b>						
Qantas	31	23	74.2	30	22	73.3
QantasLink	47	41	87.2	45	42	93.3
Virgin Australia	24	23	95.8	23	23	100.0
Virgin Australia Regional Airlines	17	12	70.6	17	10	58.8
All Airlines	119	99	83.2	115	97	84.3
Relates to services to and from Adelaide and Darwin.						
<b>Armidale</b>						
QantasLink	118	86	72.9	116	88	75.9
Regional Express	69	50	72.5	70	45	64.3
All Airlines	187	136	72.7	186	133	71.5
Relates to services to and from Sydney only.						
<b>Ayers Rock</b>						
Jetstar	26	23	88.5	26	14	53.8
Virgin Australia	31	29	93.5	31	25	80.6
All Airlines	57	52	91.2	57	39	68.4
Relates to services to and from Sydney only.						
<b>Ballina</b>						
Jetstar	79	65	82.3	79	50	63.3
Regional Express	25	21	84.0	24	17	70.8
Virgin Australia	31	24	77.4	31	22	71.0
All Airlines	135	110	81.5	134	89	66.4
Relates to services to and from Sydney only.						

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
<b>Brisbane</b>						
Jetstar	595	446	75.0	591	464	78.5
Qantas	1 360	1 065	78.3	1 356	1 136	83.8
QantasLink	1 205	946	78.5	1 206	976	80.9
Tigerair Australia	318	228	71.7	319	232	72.7
Virgin Australia	2 187	1 819	83.2	2 183	1 851	84.8
All Airlines	5 665	4 504	79.5	5 655	4 659	82.4
Relates to services to and from Adelaide, Bundaberg, Cairns, Canberra, Darwin, Emerald, Gladstone, Hamilton Island, Hobart, Mackay, Melbourne, Mount Isa, Newcastle, Perth, Proserpine, Rockhampton, Sydney and Townsville.						
<b>Broome</b>						
QantasLink	83	77	92.8	83	71	85.5
Virgin Australia	1	1	100.0	1	1	100.0
Virgin Australia Regional Airlines	58	45	77.6	57	41	71.9
All Airlines	142	123	86.6	141	113	80.1
Relates to services to and from Perth only.						
<b>Bundaberg</b>						
QantasLink	121	98	81.0	121	99	81.8
Virgin Australia	31	28	90.3	31	29	93.5
All Airlines	152	126	82.9	152	128	84.2
Relates to services to and from Brisbane only.						
<b>Cairns</b>						
Jetstar	219	183	83.6	220	170	77.3
Qantas	133	106	79.7	133	102	76.7
QantasLink	218	179	82.1	220	195	88.6
Regional Express	12	11	91.7	13	13	100.0
Tigerair Australia	96	76	79.2	95	73	76.8
Virgin Australia	251	180	71.7	251	211	84.1
All Airlines	929	735	79.1	932	764	82.0
Relates to services to and from Brisbane, Melbourne, Sydney and Townsville.						
<b>Canberra</b>						
Qantas	279	221	79.2	277	242	87.4
QantasLink	672	527	78.4	667	552	82.8
Tigerair Australia	56	44	78.6	56	43	76.8
Virgin Australia	533	434	81.4	532	444	83.5
All Airlines	1 540	1 226	79.6	1 532	1 281	83.6
Relates to services to and from Adelaide, Brisbane, Melbourne and Sydney.						
<b>Coffs Harbour</b>						
QantasLink	127	102	80.3	127	101	79.5
Tigerair Australia	26	17	65.4	25	21	84.0
Virgin Australia	31	22	71.0	31	19	61.3
All Airlines	184	141	76.6	183	141	77.0
Relates to services to and from Sydney only.						

Airport	Arrivals			Departures		
	Sectors Flown	On Time No.	On Time %	Sectors Flown	On Time No.	On Time %
<b>Darwin</b>						
Jetstar	57	48	84.2	57	50	87.7
Qantas	133	116	87.2	132	108	81.8
QantasLink	45	41	91.1	47	41	87.2
Tigerair Australia	12	9	75.0	11	9	81.8
Virgin Australia	124	97	78.2	124	109	87.9
Virgin Australia Regional Airlines	18	14	77.8	18	13	72.2
All Airlines	389	325	83.5	389	330	84.8
Relates to services to and from Alice Springs, Brisbane, Melbourne, Perth and Sydney.						
<b>Dubbo</b>						
QantasLink	118	88	74.6	118	91	77.1
Regional Express	133	102	76.7	128	95	74.2
All Airlines	251	190	75.7	246	186	75.6
Relates to services to and from Sydney only.						
<b>Emerald</b>						
QantasLink	120	96	80.0	119	93	78.2
Virgin Australia	52	48	92.3	52	49	94.2
All Airlines	172	144	83.7	171	142	83.0
Relates to services to and from Brisbane only.						
<b>Geraldton</b>						
QantasLink	48	43	89.6	48	42	87.5
Virgin Australia Regional Airlines	31	24	77.4	31	24	77.4
All Airlines	79	67	84.8	79	66	83.5
Relates to services to and from Perth only.						
<b>Gladstone</b>						
QantasLink	135	110	81.5	134	108	80.6
Virgin Australia	73	70	95.9	73	68	93.2
All Airlines	208	180	86.5	207	176	85.0
Relates to services to and from Brisbane only.						
<b>Gold Coast</b>						
Jetstar	410	315	76.8	408	308	75.5
Qantas	121	92	76.0	121	85	70.2
QantasLink	29	26	89.7	28	22	78.6
Tigerair Australia	162	106	65.4	161	92	57.1
Virgin Australia	476	364	76.5	475	346	72.8
All Airlines	1 198	903	75.4	1 193	853	71.5
Relates to services to and from Adelaide, Melbourne and Sydney.						
<b>Hamilton Island</b>						
Jetstar	19	15	78.9	19	13	68.4
Qantas	5	4	80.0	5	4	80.0
QantasLink	47	36	76.6	47	37	78.7
Virgin Australia	57	44	77.2	57	44	77.2
All Airlines	128	99	77.3	128	98	76.6
Relates to services to and from Brisbane and Sydney.						

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
<b>Hobart</b>						
Jetstar	318	258	81.1	318	214	67.3
Qantas	128	101	78.9	128	95	74.2
QantasLink	51	36	70.6	51	37	72.5
Tigerair Australia	44	33	75.0	44	26	59.1
Virgin Australia	263	213	81.0	263	199	75.7
All Airlines	804	641	79.7	804	571	71.0
Relates to services to and from Brisbane, Melbourne and Sydney.						
<b>Kalgoorlie</b>						
Qantas	11	11	100.0	10	10	100.0
QantasLink	72	68	94.4	72	70	97.2
Virgin Australia	40	36	90.0	40	36	90.0
Virgin Australia Regional Airlines	38	35	92.1	37	34	91.9
All Airlines	161	150	93.2	159	150	94.3
Relates to services to and from Perth only.						
<b>Karratha</b>						
Qantas	23	22	95.7	23	21	91.3
QantasLink	145	128	88.3	142	125	88.0
Virgin Australia	1	0	0.0	1	0	0.0
Virgin Australia Regional Airlines	66	57	86.4	66	53	80.3
All Airlines	235	207	88.1	232	199	85.8
Relates to services to and from Perth only.						
<b>Launceston</b>						
Jetstar	207	162	78.3	207	143	69.1
QantasLink	118	98	83.1	117	95	81.2
Virgin Australia	141	110	78.0	141	118	83.7
All Airlines	466	370	79.4	465	356	76.6
Relates to services to and from Melbourne and Sydney.						
<b>Mackay</b>						
Jetstar	31	22	71.0	31	14	45.2
QantasLink	119	95	79.8	115	96	83.5
Virgin Australia	139	114	82.0	140	126	90.0
All Airlines	289	231	79.9	286	236	82.5
Relates to services to and from Brisbane only.						
<b>Melbourne</b>						
Jetstar	1 393	1 014	72.8	1 397	1 023	73.2
Qantas	2 374	1 814	76.4	2 381	1 908	80.1
QantasLink	260	194	74.6	259	198	76.4
Regional Express	84	60	71.4	84	72	85.7
Tigerair Australia	674	433	64.2	674	483	71.7
Virgin Australia	2 375	1 828	77.0	2 377	1 973	83.0
Virgin Australia Regional Airlines	10	5	50.0	10	5	50.0
All Airlines	7 170	5 348	74.6	7 182	5 662	78.8
Relates to services to and from Adelaide, Brisbane, Cairns, Canberra, Darwin, Gold Coast, Hobart, Launceston, Mildura, Newcastle, Perth, Sunshine Coast and Sydney.						
<b>Mildura</b>						
QantasLink	93	77	82.8	93	71	76.3
Regional Express	84	70	83.3	84	65	77.4
Virgin Australia	31	25	80.6	31	26	83.9
All Airlines	208	172	82.7	208	162	77.9
Relates to services to and from Melbourne only.						

Airport	Arrivals			Departures		
	Sectors Flown	On Time No.	On Time %	Sectors Flown	On Time No.	On Time %
<b>Mount Isa</b>						
Qantas	30	28	93.3	29	25	86.2
QantasLink	10	10	100.0	9	9	100.0
Virgin Australia	16	15	93.8	17	17	100.0
All Airlines	56	53	94.6	55	51	92.7
Relates to services to and from Brisbane only.						
<b>Newcastle</b>						
Jetstar	171	118	69.0	172	130	75.6
QantasLink	83	62	74.7	83	62	74.7
Virgin Australia	120	98	81.7	120	100	83.3
All Airlines	374	278	74.3	375	292	77.9
Relates to services to and from Brisbane and Melbourne.						
<b>Newman</b>						
Qantas	25	23	92.0	25	24	96.0
QantasLink	106	95	89.6	105	94	89.5
Virgin Australia	11	11	100.0	11	9	81.8
Virgin Australia Regional Airlines	27	23	85.2	27	21	77.8
All Airlines	169	152	89.9	168	148	88.1
Relates to services to and from Perth only.						
<b>Perth</b>						
Jetstar	105	94	89.5	102	81	79.4
Qantas	820	663	80.9	819	694	84.7
QantasLink	535	457	85.4	539	481	89.2
Tigerair Australia	80	60	75.0	80	61	76.3
Virgin Australia	504	377	74.8	505	431	85.3
Virgin Australia Regional Airlines	302	218	72.2	305	263	86.2
All Airlines	2 346	1 869	79.7	2 350	2 011	85.6
Relates to services to and from Adelaide, Brisbane, Broome, Darwin, Geraldton, Kalgoorlie, Karratha, Melbourne, Newman, Port Hedland and Sydney.						
<b>Port Hedland</b>						
Qantas	37	35	94.6	37	34	91.9
QantasLink	85	65	76.5	85	72	84.7
Virgin Australia	25	23	92.0	25	23	92.0
Virgin Australia Regional Airlines	24	19	79.2	24	17	70.8
All Airlines	171	142	83.0	171	146	85.4
Relates to services to and from Perth only.						
<b>Port Lincoln</b>						
QantasLink	109	92	84.4	109	93	85.3
Regional Express	219	207	94.5	219	210	95.9
All Airlines	328	299	91.2	328	303	92.4
Relates to services to and from Adelaide only.						
<b>Port Macquarie</b>						
QantasLink	105	84	80.0	105	86	81.9
Virgin Australia	61	39	63.9	61	33	54.1
All Airlines	166	123	74.1	166	119	71.7
Relates to services to and from Sydney only.						

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
<b>Proserpine</b>						
Jetstar	43	34	79.1	43	30	69.8
Tigerair Australia	17	15	88.2	17	13	76.5
Virgin Australia	41	34	82.9	41	29	70.7
All Airlines	101	83	82.2	101	72	71.3
Relates to services to and from Brisbane and Sydney.						
<b>Rockhampton</b>						
QantasLink	182	132	72.5	186	142	76.3
Virgin Australia	139	96	69.1	139	103	74.1
All Airlines	321	228	71.0	325	245	75.4
Relates to services to and from Brisbane only.						
<b>Sunshine Coast</b>						
Jetstar	158	122	77.2	159	99	62.3
QantasLink	35	25	71.4	35	27	77.1
Virgin Australia	126	97	77.0	124	95	76.6
All Airlines	319	244	76.5	318	221	69.5
Relates to services to and from Melbourne and Sydney.						
<b>Sydney</b>						
Jetstar	1 399	1 019	72.8	1 400	1 068	76.3
Qantas	2 258	1 724	76.4	2 262	1 693	74.8
QantasLink	1 464	1 120	76.5	1 473	1 126	76.4
Regional Express	466	312	67.0	471	370	78.6
Tigerair Australia	587	403	68.7	590	406	68.8
Virgin Australia	2 643	2 053	77.7	2 646	2 017	76.2
All Airlines	8 817	6 631	75.2	8 842	6 680	75.5
Relates to services to and from Adelaide, Albury, Armidale, Ayers Rock, Ballina, Brisbane, Cairns, Canberra, Coffs Harbour, Darwin, Dubbo, Gold Coast, Hamilton Island, Hobart, Launceston, Melbourne, Perth, Port Macquarie, Proserpine, Sunshine Coast, Tamworth, Townsville and Wagga Wagga.						
<b>Tamworth</b>						
QantasLink	125	95	76.0	125	99	79.2
Virgin Australia	52	41	78.8	52	44	84.6
All Airlines	177	136	76.8	177	143	80.8
Relates to services to and from Sydney only.						
<b>Townsville</b>						
Jetstar	68	55	80.9	68	49	72.1
Qantas	37	26	70.3	38	33	86.8
QantasLink	225	192	85.3	226	186	82.3
Regional Express	13	13	100.0	12	11	91.7
Virgin Australia	171	141	82.5	172	152	88.4
All Airlines	514	427	83.1	516	431	83.5
Relates to services to and from Brisbane, Cairns and Sydney.						
<b>Wagga Wagga</b>						
QantasLink	97	79	81.4	97	77	79.4
Regional Express	137	111	81.0	138	110	79.7
All Airlines	234	190	81.2	235	187	79.6
Relates to services to and from Sydney only.						

# Definitions

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On time arrival	A flight arrival is counted as "on time" if it arrived at the gate before 15 minutes after the scheduled arrival time shown in the carriers' schedule. Neither diverted nor cancelled flights count as on time.
On time departure	A flight departure is counted as "on time" if it departs the gate before 15 minutes after the scheduled departure time shown in the carriers' schedule.
Cancellation	A flight removed from service within 7 days of scheduled departure is regarded as a cancellation.
On time departure percentage	The percentage of on time departures is measured against the number of departures <i>operated</i> on any particular sector.
On time arrival percentage	The percentage of on time arrivals is measured against the number of arrivals <i>operated</i> on any particular sector.
Cancellation percentage	The percentage of cancellations is measured against the number of services <i>scheduled</i> on any particular sector.