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Bureau of Infrastructure, Transport and Regional Economics

STATISTICAL REPORT

Aviation

Domestic airline on time performance
February 2020

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Bureau of Infrastructure, Transport and Regional Economics (BITRE)
Department of Infrastructure, Transport, Regional Development and Communications
GPO Box 501, Canberra ACT 2601, Australia
Telephone: (international) +61 2 6274 7210
Fax: (international) +61 2 6274 6855
Email: bitre@infrastructure.gov.au
Website: www.bitre.gov.au

Inquiries

Should you require additional information about the statistics contained in this publication:

Telephone (02) 6274 7790 or Facsimile (02) 6274 7727

Electronic mail: AVSTATS@infrastructure.gov.au

Web site: <http://www.bitre.gov.au/statistics/aviation/otphome.aspx>

Foreword

The Bureau of Infrastructure, Transport and Regional Economics (BITRE) monitors the punctuality and reliability of major domestic airlines operating between Australian airports. The purpose of this is to allow for evaluation of overall industry and individual airline performance, so that consumers of air travel can make informed decisions.

The following domestic airlines currently report this information monthly to the BITRE: Jetstar, Qantas, QantasLink, Regional Express, Tigerair Australia, Virgin Australia and Virgin Australia Regional Airlines. Data has been gathered since November 2003, although some airlines commenced reporting at a later date, including Jetstar which first reported in May 2004, MacAir in July 2005, Tigerair Australia in April 2008 and Virgin Australia Regional Airlines in May 2013. MacAir ceased operations in February 2009 and data was not received for December 2008 onwards. Virgin Blue was rebranded as Virgin Australia in May 2011 and Tiger Airways was rebranded as Tigerair Australia in July 2013 and time series data in Microsoft Excel spread sheet format on the BITRE website have been revised to reflect these changes. Services operated by Skywest on behalf of Virgin Australia using ATR/F100 aircraft commenced in November 2011 and were shown separately as Virgin Australia – ATR/F100 Operations. Virgin Australia Regional Airlines commenced operations in May 2013. It was formed after the acquisition of Skywest by Virgin Australia and represented a combination of operations previously reported under Skywest and Virgin Australia – ATR/F100 Operations. In January 2016, Virgin Australia transferred their ATR fleet from Virgin Australia Regional Airlines to Virgin Australia.

Information presented in this report is for Australian domestic routes for which the passenger load averaged 8 000 or more passengers per month over the previous six months and where two or more airlines operated in competition on those routes. There were 63 routes that met this definition in February 2020. Over time, routes which meet these criteria change as airline networks and traffic levels vary.

Participating airlines report their overall monthly network performance where this is possible.

Total industry figures encompass all services operated by reporting airlines only. These airlines collectively carried over 95 per cent of total domestic passengers (regular public transport only) in 2019.

The method of capturing on time performance varies between airlines utilising different recording systems. Jetstar and Qantas jet aircraft use Aircraft Communication Addressing and Reporting System (ACARS) to electronically measure on time performance. Regional Express, Tigerair Australia, Virgin Australia, Virgin Australia Regional Airlines and the Qantas non-jet fleet record on time performance manually using records from pilots, gate agents and/or ground crews.

After initial data is collected, aggregate reports are audited internally by participating airlines prior to publication.

Reports and detailed time series data in Microsoft Excel spreadsheet format are available from the BITRE website at: <http://www.bitre.gov.au/statistics/aviation/otphome.aspx>.

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Industry performance

For February 2020, on time performance over all routes operated by participating airlines (Jetstar, Qantas, QantasLink, Regional Express, Tigerair Australia, Virgin Australia and Virgin Australia Regional Airlines) averaged 75.3 per cent for on time arrivals and 77.9 per cent for on time departures. Cancellations represented 3.0 per cent of all scheduled flights. The equivalent figures for February 2019 were 82.9 per cent for on time arrivals, 84.3 per cent for on time departures and 1.9 per cent for cancellations.

This month's on time arrivals figure was lower than the long term average performance for all routes (82.1 per cent) and the on time departures figure was also lower than the long term average (83.5 per cent). The rate of cancellations was higher than the long term average of 1.5 per cent.

The Virgin Australia network (Virgin Australia and Virgin Australia Regional Airlines combined operations) recorded 76.6 per cent for on time arrivals while the Qantas network (Qantas and QantasLink combined operations) recorded 76.1 per cent. Virgin Australia achieved the highest on time arrivals among the major domestic airlines at 76.8 per cent followed by Qantas at 76.7 per cent, Jetstar at 69.3 per cent and Tigerair Australia at 67.7 per cent. Of the regional airlines, Regional Express recorded 79.3 per cent for on time arrivals, followed by QantasLink at 75.6 per cent and Virgin Australia Regional Airlines at 73.3 per cent.

The Virgin Australia network recorded 80.1 per cent for on time departures while the Qantas network recorded 78.9 per cent. Qantas achieved the highest level of on time departures among the major domestic airlines for February 2020 at 80.4 per cent, followed by Virgin Australia at 80.3 per cent, Tigerair Australia at 72.6 per cent and Jetstar at 68.1 per cent. Of the regional airlines, Regional Express recorded 83.0 per cent for on time departures, followed by QantasLink at 77.6 per cent and Virgin Australia Regional Airlines at 77.4 per cent.

Qantas and Jetstar recorded the highest percentage of cancellations (at 4.2 per cent) during the month, followed by Virgin Australia Regional Airlines, Tigerair Australia and Virgin Australia (at 2.8 per cent), QantasLink (at 2.5 per cent) and Regional Express (at 0.9 per cent).

Airlines' on time performance varies across the routes they serve. Individual route data by specific airline for 63 routes are shown on pages 10-22.

Of the 63 routes which met the criteria for on time performance reporting in February 2020, the Brisbane-Hobart route had the highest percentage of on time arrivals (95.4 per cent) and the Hobart-Brisbane route had the highest percentage of on time departures (92.4 per cent). The Sunshine Coast-Sydney route had the lowest percentage of on time arrivals (59.6 per cent) and the Proserpine-Sydney route had the lowest percentage of on time departures (50.0 per cent).

Cancellations were highest on the Melbourne-Sydney and Sydney-Melbourne routes at 9.6 per cent, followed by the Karratha-Perth route at 8.8 per cent, the Port Hedland-Perth and Perth-Karratha routes at 8.4 per cent and the Perth-Port Hedland route at 6.8 per cent.

Mount Isa Airport recorded the highest percentage of on time arrivals (92.8 per cent) and Port Lincoln Airport recorded the highest percentage of on time departures (90.6 per cent). Port Macquarie Airport recorded the lowest percentage of on time arrivals (64.4 per cent) and Ballina Airport recorded the lowest percentage of on time departures (57.7 per cent). These figures only refer to reported routes and do not cover all flights at these airports.

Table 1 On time performance for February 2020 — Total Industry

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Scheduled	Flown	No.	%	No.	%	No.	%
Jetstar	6 254	5 989	4 152	69.3	4 076	68.1	265	4.2
Qantas - all QF designated services	18 536	17 921	13 640	76.1	14 136	78.9	615	3.3
Regional Express	5 614	5 561	4 412	79.3	4 615	83.0	53	0.9
Tigerair Australia	1 890	1 837	1 243	67.7	1 333	72.6	53	2.8
Virgin Australia - all VA designated services	11 212	10 902	8 352	76.6	8 733	80.1	310	2.8
All Airlines	43 506	42 210	31 799	75.3	32 893	77.9	1 296	3.0
Individual operating entities								
Qantas	8628	8262	6339	76.7	6640	80.4	366	4.2
QantasLink	9908	9659	7301	75.6	7496	77.6	249	2.5
Virgin Australia	10 535	10 244	7 870	76.8	8 224	80.3	291	2.8
Virgin Australia Regional Airlines	677	658	482	73.3	509	77.4	19	2.8

Total airline network data (including routes not shown in this report).

Airlines' on time performance varies across the routes they serve. Individual route data by specific airline for 63 routes are shown on pages 10-22.

Table 2 Top ten routes for on time performance for February 2020 (participating airlines only)

Route	Arrivals		Departures		On Time (%)
	Route	On Time (%)	Route	On Time (%)	
Brisbane-Hobart	95.4	Hobart-Brisbane			92.4
Brisbane-Mount Isa	92.8	Perth-Darwin			91.4
Melbourne-Cairns	91.5	Adelaide-Port Lincoln			91.4
Adelaide-Port Lincoln	91.0	Adelaide-Canberra			91.3
Cairns-Townsville	89.8	Port Lincoln-Adelaide			90.6
Canberra-Adelaide	88.4	Mount Isa-Brisbane			89.2
Perth-Darwin	87.9	Cairns-Townsville			89.1
Port Lincoln-Adelaide	87.7	Brisbane-Emerald			88.9
Townsville-Cairns	87.7	Melbourne-Darwin			88.4
Brisbane-Emerald	87.7	Perth-Port Hedland			88.1

Table 3 Top ten airports for on time performance for February 2020 (participating airlines and reported routes only)

Airport	Arrivals		Departures		On Time (%)
	Airport	On Time (%)	Airport	On Time (%)	
Mount Isa	92.8	Port Lincoln			90.6
Port Lincoln	91.0	Mount Isa			89.2
Emerald	87.7	Emerald			85.0
Ayers Rock	86.8	Cairns			83.8
Port Hedland	84.7	Perth			83.0
Darwin	83.5	Adelaide			82.9
Mildura	83.2	Kalgoorlie			82.1
Cairns	83.0	Canberra			81.8
Newman	81.8	Port Hedland			81.6
Alice Springs	81.6	Melbourne			80.3

Total industry on time performance

Figure 1 On time performance (by month from February 2017)—Total Industry

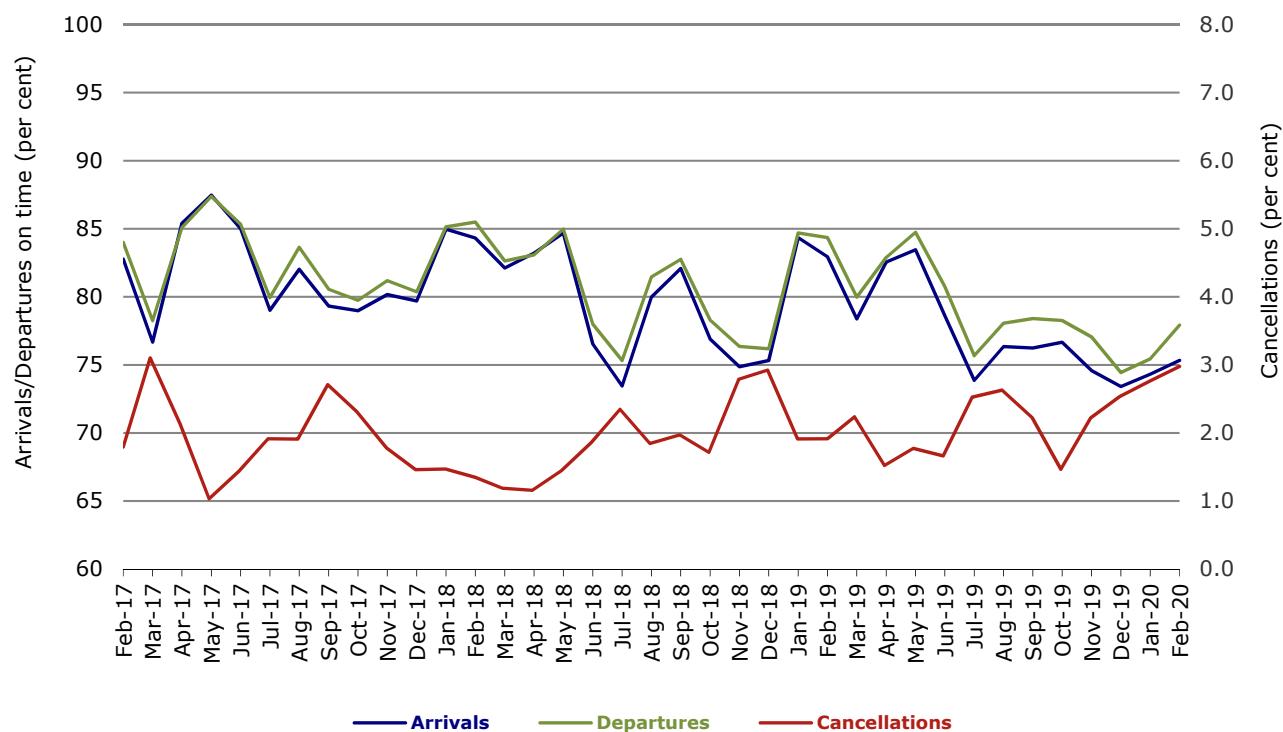


Figure 2 Arrivals on time (by month from February 2019)

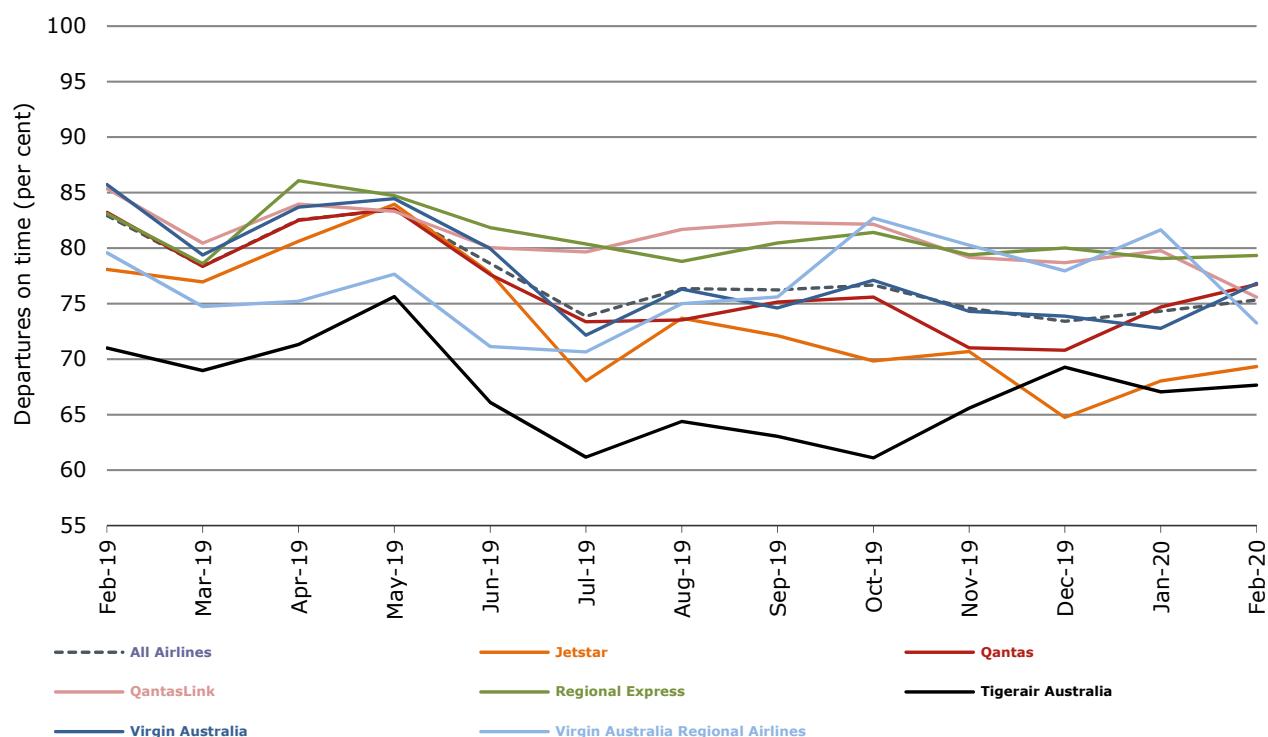


Figure 3 Departures on time (by month from February 2019)

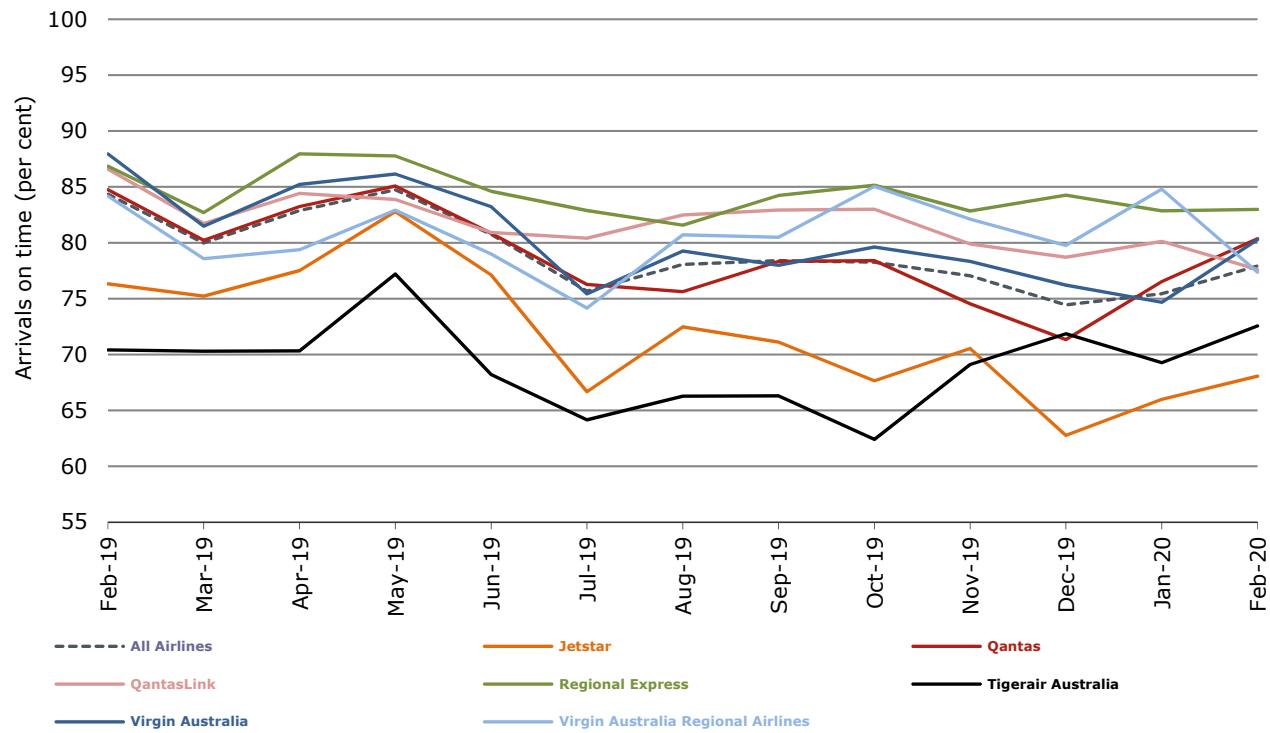
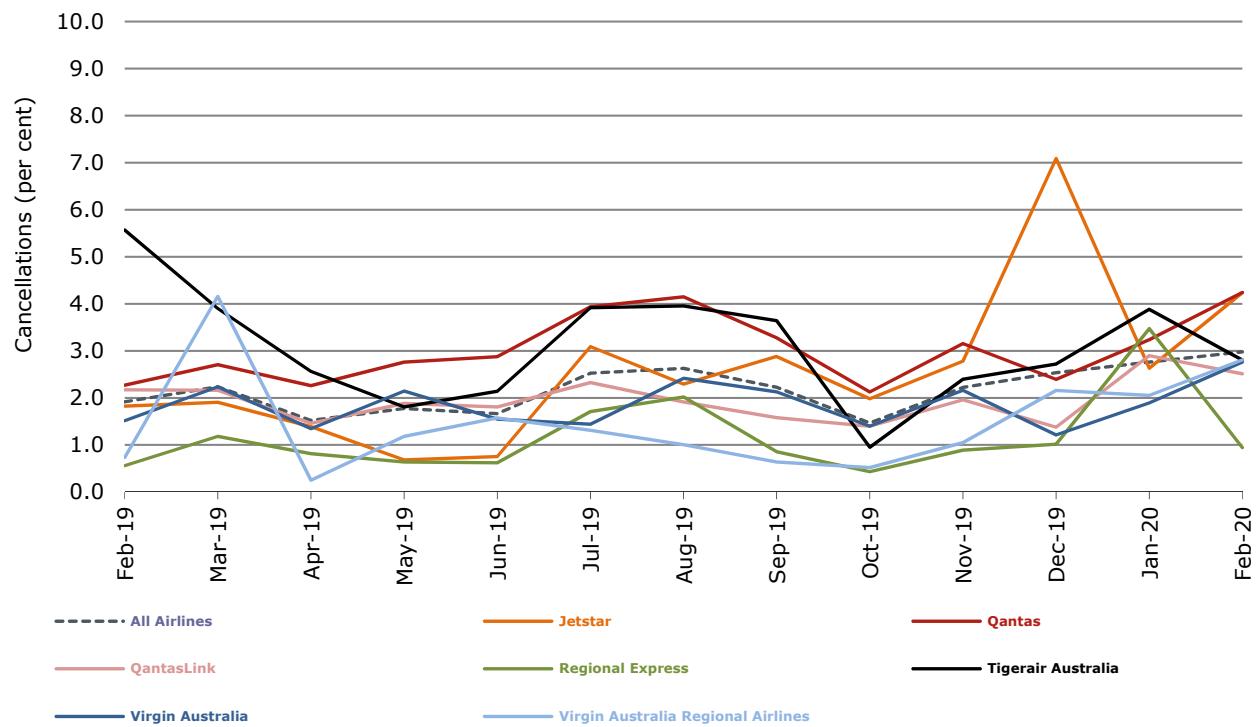


Figure 4 Cancellations (by month from February 2019)



Major domestic airlines on time performance

Figure 5 On time performance (by month from February 2017)—Jetstar

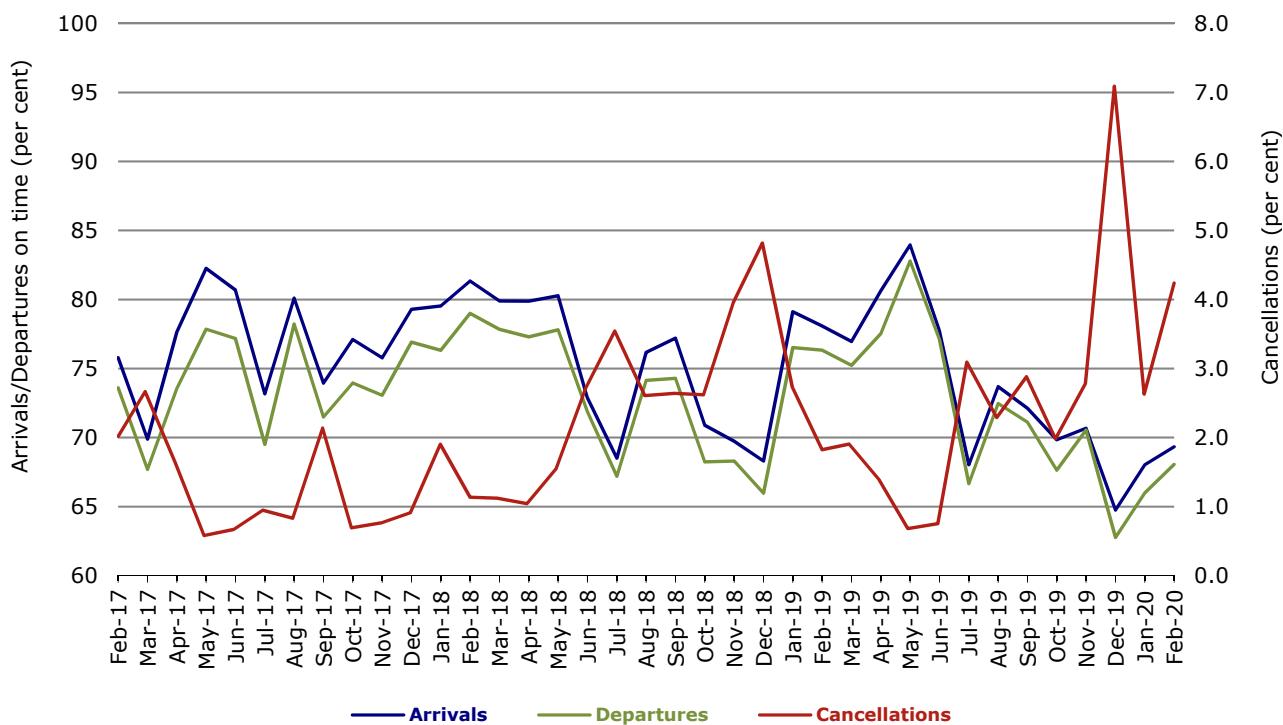


Figure 6 On time performance (by month from February 2017)—Qantas

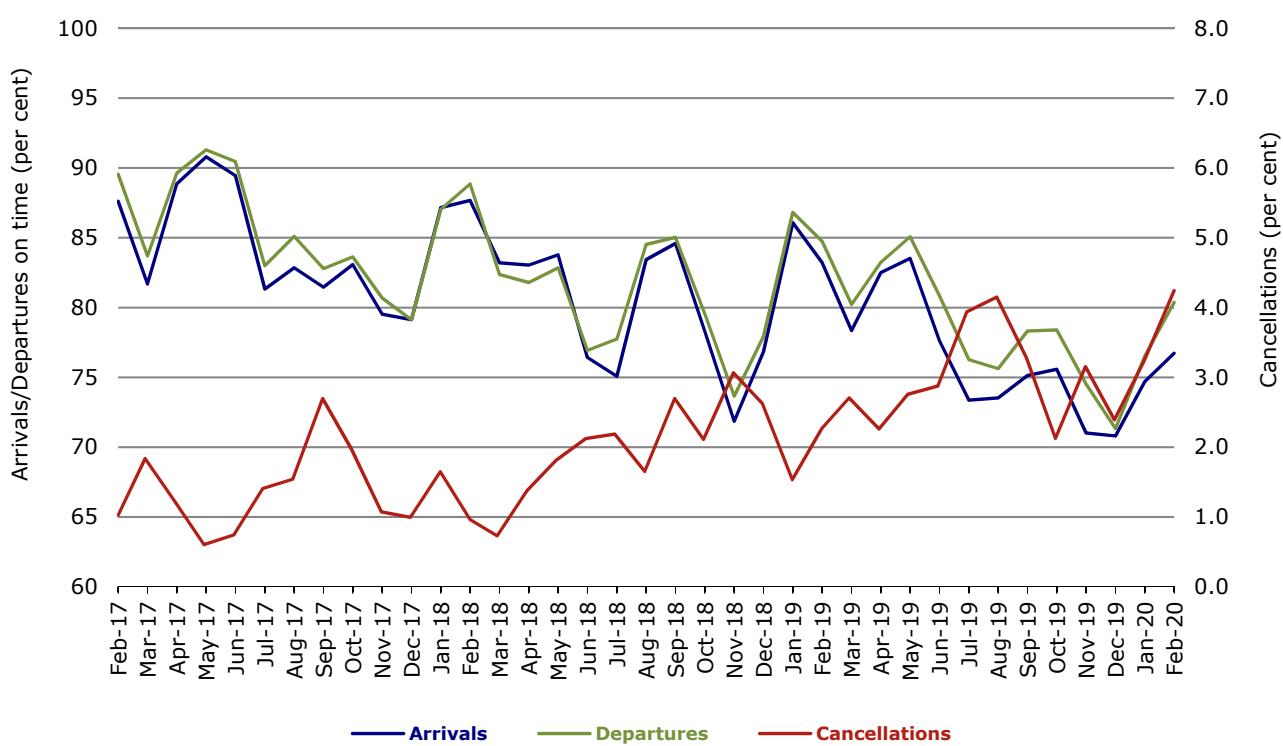


Figure 7 On time performance (by month from February 2017)—Tigerair Australia

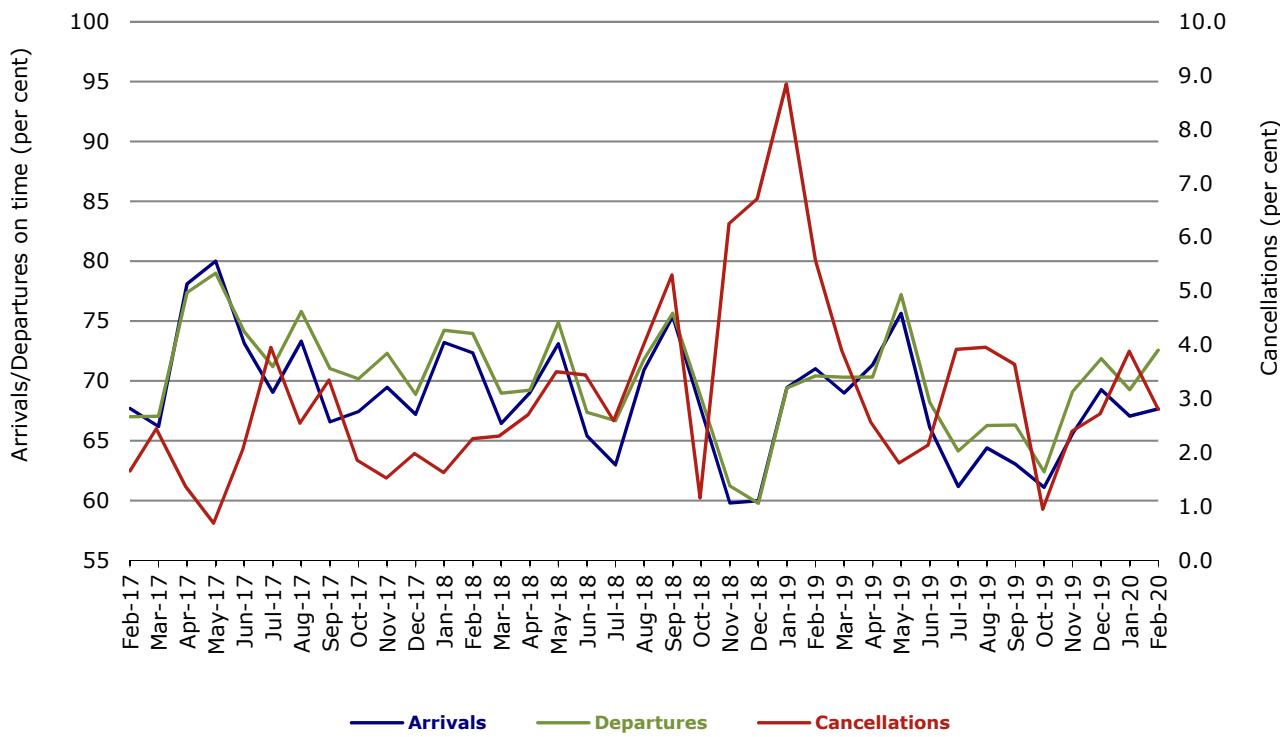
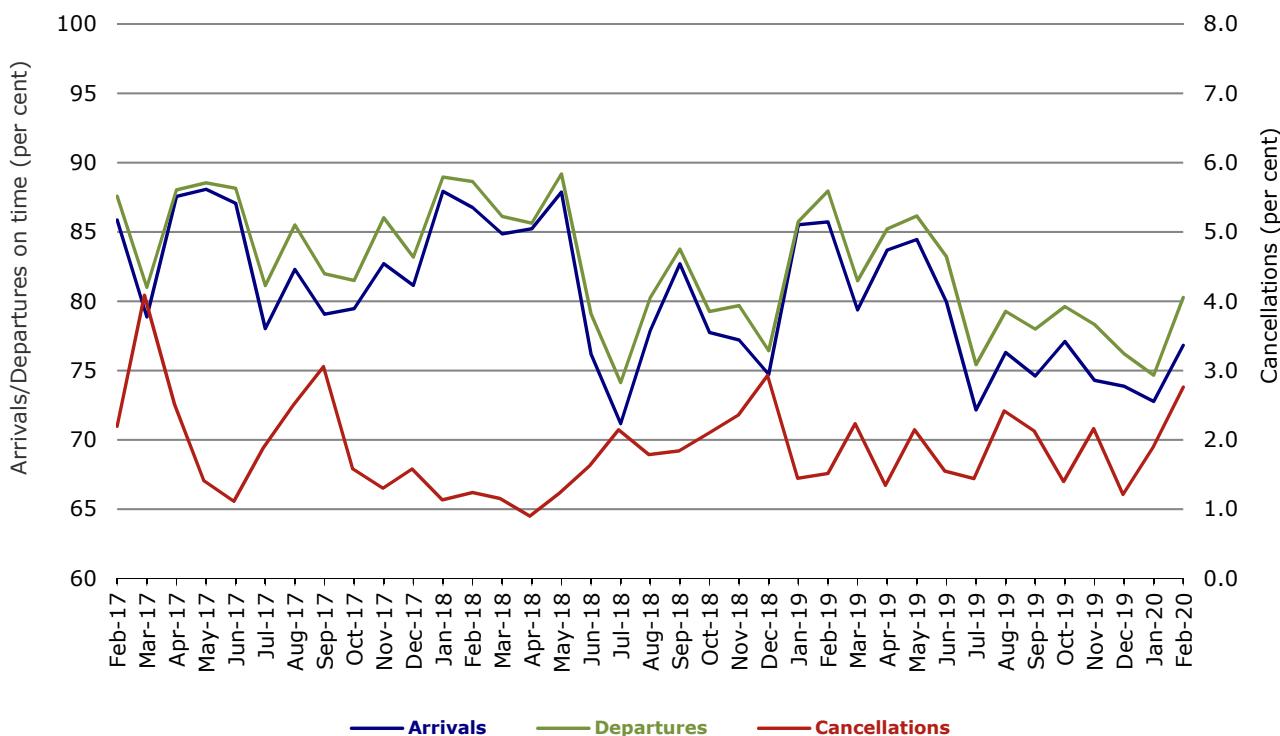


Figure 8 On time performance (by month from February 2017)—Virgin Australia



Major regional airlines on time performance

Figure 9 On time performance (by month from February 2017)—QantasLink

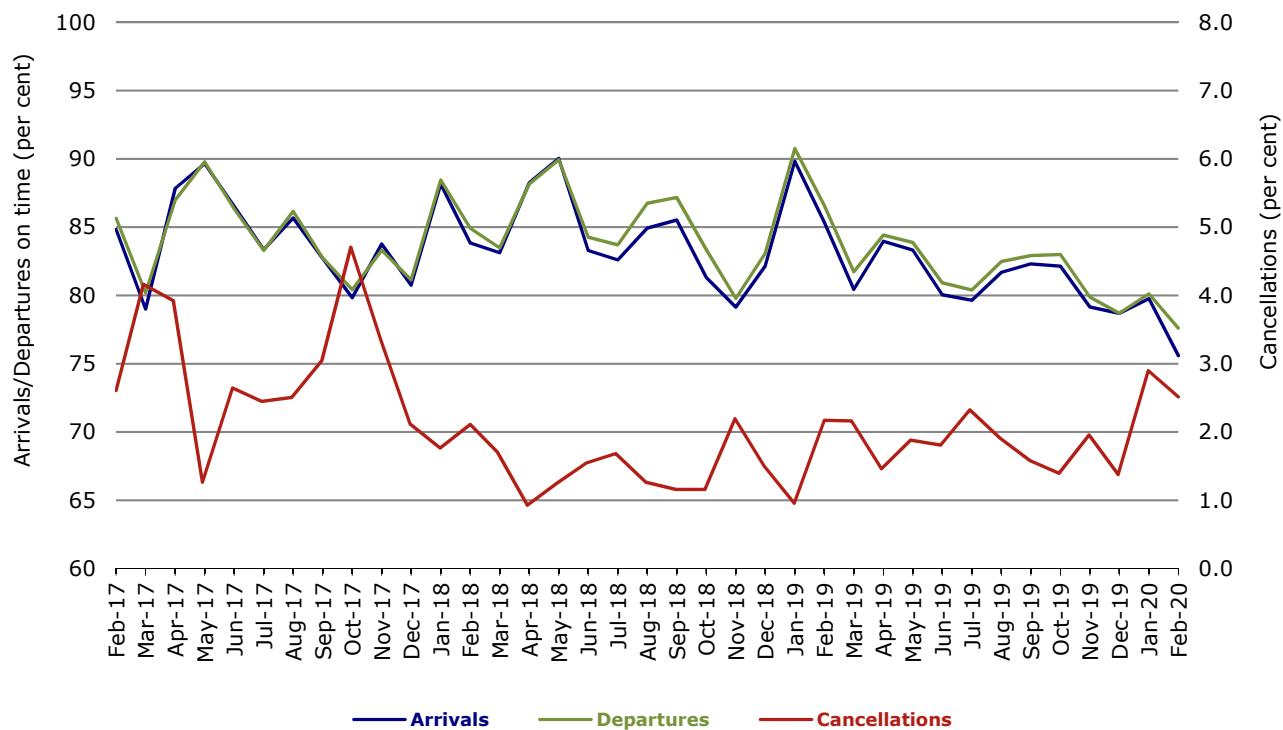


Figure 10 On time performance (by month from February 2017)—Regional Express

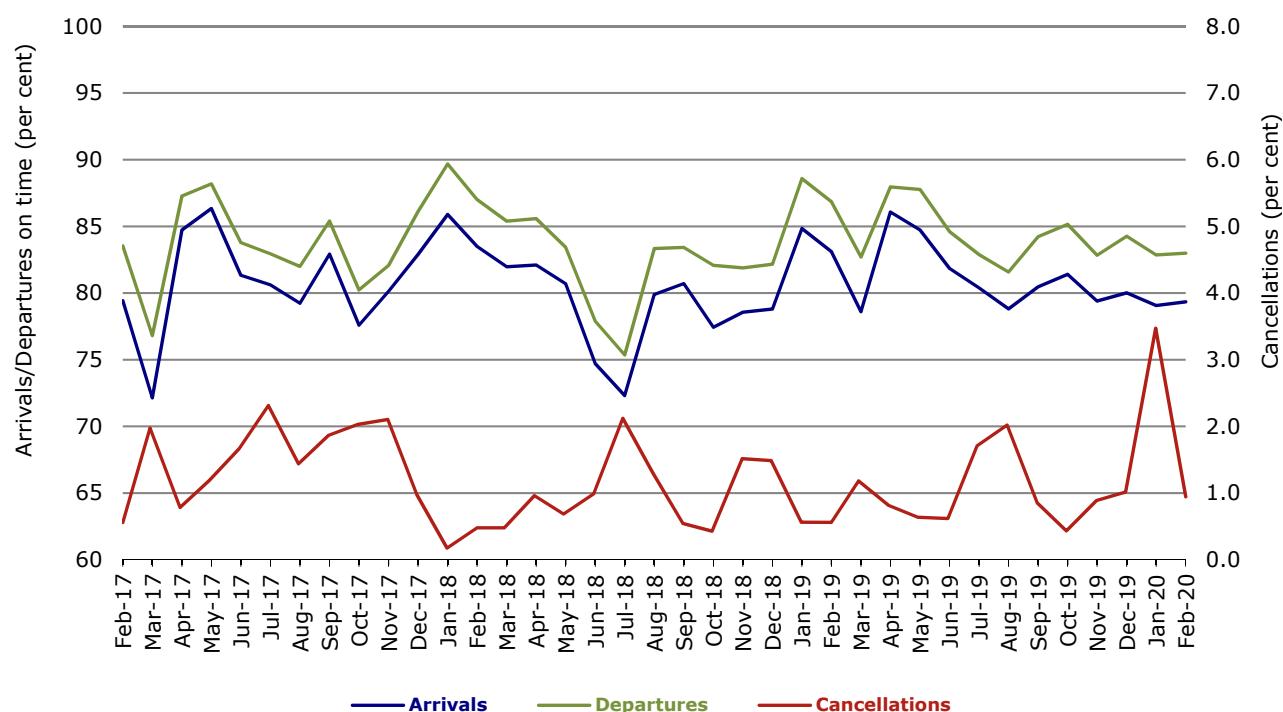
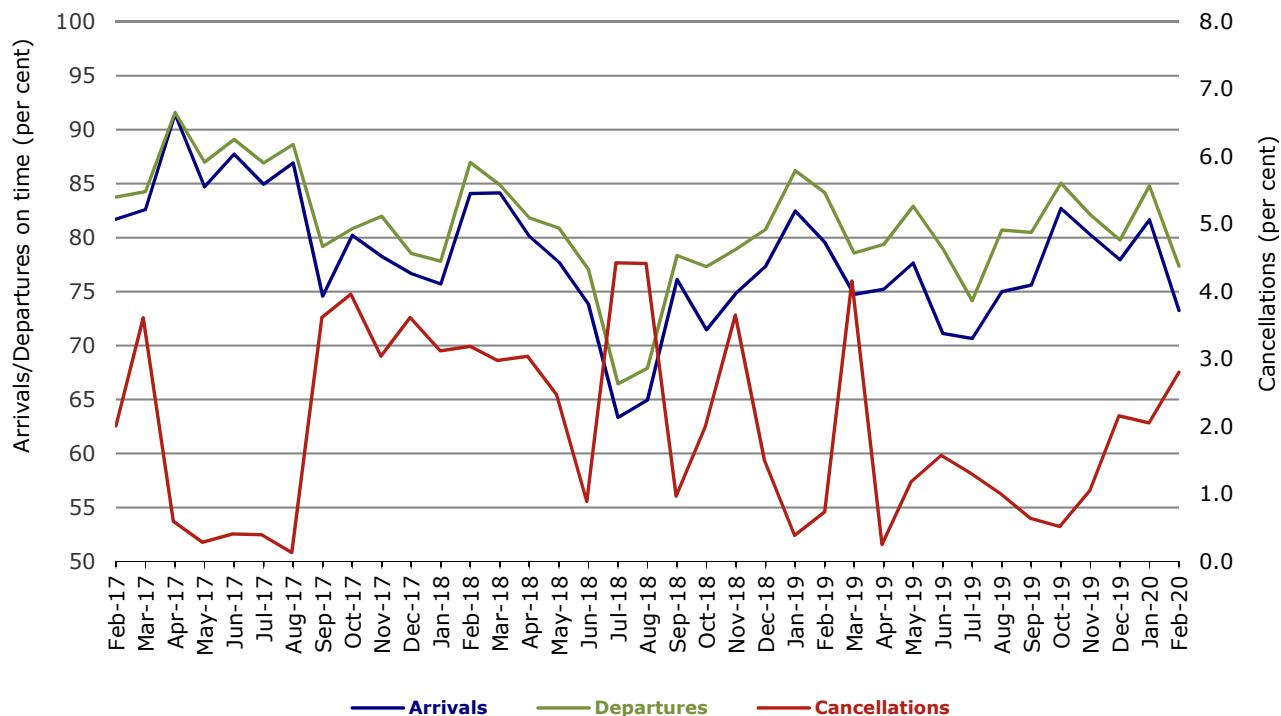


Figure 11 On time performance (by month from February 2017)
Virgin Australia Regional Airlines



Individual routes

On time performance is reported for all routes where the passenger load averages over 8000 passengers per month over the previous six months, and where two or more airlines operate in competition on those routes. There are now 63 routes which meet this definition. Over time, however, routes which meet this definition may change as airline networks and traffic levels vary.

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Adelaide-Alice Springs								
Qantas	29	29	27	93.1	26	89.7	0	0.0
Virgin Australia	7	7	5	71.4	5	71.4	0	0.0
Virgin Australia Regional Airlines	13	13	8	61.5	7	53.8	0	0.0
All Airlines	49	49	40	81.6	38	77.6	0	0.0
Adelaide-Brisbane								
Jetstar	21	21	16	76.2	16	76.2	0	0.0
Qantas	103	103	87	84.5	92	89.3	0	0.0
Tigerair Australia	19	19	14	73.7	15	78.9	0	0.0
Virgin Australia	105	105	87	82.9	90	85.7	0	0.0
All Airlines	248	248	204	82.3	213	85.9	0	0.0
Adelaide-Canberra								
Qantas	41	40	36	90.0	39	97.5	1	2.4
QantasLink	5	4	4	100.0	4	100.0	1	20.0
Virgin Australia	25	25	20	80.0	20	80.0	0	0.0
All Airlines	71	69	60	87.0	63	91.3	2	2.8
Adelaide-Gold Coast								
Jetstar	25	25	10	40.0	11	44.0	0	0.0
Virgin Australia	30	30	28	93.3	30	100.0	0	0.0
All Airlines	55	55	38	69.1	41	74.5	0	0.0
Adelaide-Melbourne								
Jetstar	103	92	68	73.9	62	67.4	11	10.7
Qantas	280	274	220	80.3	228	83.2	6	2.1
Tigerair Australia	58	57	38	66.7	39	68.4	1	1.7
Virgin Australia	259	254	206	81.1	213	83.9	5	1.9
Virgin Australia Regional Airlines	6	6	2	33.3	2	33.3	0	0.0
All Airlines	706	683	534	78.2	544	79.6	23	3.3
Adelaide-Perth								
Jetstar	21	21	21	100.0	17	81.0	0	0.0
Qantas	115	115	104	90.4	106	92.2	0	0.0
Virgin Australia	36	36	33	91.7	32	88.9	0	0.0
Virgin Australia Regional Airlines	26	24	9	37.5	14	58.3	2	7.7
All Airlines	198	196	167	85.2	169	86.2	2	1.0
Adelaide-Port Lincoln								
QantasLink	94	92	76	82.6	76	82.6	2	2.1
Regional Express	186	186	177	95.2	178	95.7	0	0.0
All Airlines	280	278	253	91.0	254	91.4	2	0.7
Adelaide-Sydney								
Jetstar	110	105	75	71.4	79	75.2	5	4.5
Qantas	230	225	154	68.4	174	77.3	5	2.2
Tigerair Australia	17	17	8	47.1	9	52.9	0	0.0
Virgin Australia	155	148	127	85.8	134	90.5	7	4.5
All Airlines	512	495	364	73.5	396	80.0	17	3.3

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Albury-Sydney								
QantasLink	100	97	60	61.9	68	70.1	3	3.0
Regional Express	89	89	67	75.3	75	84.3	0	0.0
Virgin Australia	43	43	29	67.4	30	69.8	0	0.0
All Airlines	232	229	156	68.1	173	75.5	3	1.3
Alice Springs-Adelaide								
Qantas	29	29	25	86.2	25	86.2	0	0.0
Virgin Australia	7	7	5	71.4	5	71.4	0	0.0
Virgin Australia Regional Airlines	13	13	8	61.5	8	61.5	0	0.0
All Airlines	49	49	38	77.6	38	77.6	0	0.0
Armidale-Sydney								
QantasLink	113	105	61	58.1	61	58.1	8	7.1
Regional Express	66	62	39	62.9	44	71.0	4	6.1
All Airlines	179	167	100	59.9	105	62.9	12	6.7
Ayers Rock-Sydney								
Jetstar	24	24	12	50.0	11	45.8	0	0.0
Virgin Australia	29	28	26	92.9	23	82.1	1	3.4
All Airlines	53	52	38	73.1	34	65.4	1	1.9
Ballina-Sydney								
Jetstar	78	73	46	63.0	35	47.9	5	6.4
Regional Express	22	22	14	63.6	16	72.7	0	0.0
Virgin Australia	29	28	22	78.6	20	71.4	1	3.4
All Airlines	129	123	82	66.7	71	57.7	6	4.7
Brisbane-Adelaide								
Jetstar	21	21	18	85.7	18	85.7	0	0.0
Qantas	103	103	83	80.6	82	79.6	0	0.0
Tigerair Australia	19	19	15	78.9	14	73.7	0	0.0
Virgin Australia	104	104	84	80.8	81	77.9	0	0.0
All Airlines	247	247	200	81.0	195	78.9	0	0.0
Brisbane-Bundaberg								
QantasLink	108	107	80	74.8	89	83.2	1	0.9
Virgin Australia	29	29	21	72.4	25	86.2	0	0.0
All Airlines	137	136	101	74.3	114	83.8	1	0.7
Brisbane-Cairns								
Jetstar	73	72	50	69.4	40	55.6	1	1.4
Qantas	25	25	24	96.0	24	96.0	0	0.0
QantasLink	123	123	105	85.4	110	89.4	0	0.0
Tigerair Australia	28	27	19	70.4	19	70.4	1	3.6
Virgin Australia	115	114	90	78.9	92	80.7	1	0.9
All Airlines	364	361	288	79.8	285	78.9	3	0.8
Brisbane-Canberra								
QantasLink	142	141	116	82.3	111	78.7	1	0.7
Tigerair Australia	20	20	18	90.0	17	85.0	0	0.0
Virgin Australia	86	86	68	79.1	64	74.4	0	0.0
All Airlines	248	247	202	81.8	192	77.7	1	0.4
Brisbane-Darwin								
Jetstar	17	17	16	94.1	14	82.4	0	0.0
Qantas	29	29	24	82.8	24	82.8	0	0.0
Virgin Australia	29	29	19	65.5	23	79.3	0	0.0
All Airlines	75	75	59	78.7	61	81.3	0	0.0

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
	Brisbane-Emerald							
QantasLink	118	116	101	87.1	104	89.7	2	1.7
Virgin Australia	46	46	41	89.1	40	87.0	0	0.0
All Airlines	164	162	142	87.7	144	88.9	2	1.2
Brisbane-Gladstone								
QantasLink	131	131	94	71.8	102	77.9	0	0.0
Virgin Australia	69	69	60	87.0	66	95.7	0	0.0
All Airlines	200	200	154	77.0	168	84.0	0	0.0
Brisbane-Hamilton Island								
QantasLink	29	29	18	62.1	18	62.1	0	0.0
Virgin Australia	29	29	27	93.1	26	89.7	0	0.0
All Airlines	58	58	45	77.6	44	75.9	0	0.0
Brisbane-Hobart								
Jetstar	29	29	29	100.0	26	89.7	0	0.0
Virgin Australia	37	36	33	91.7	31	86.1	1	2.7
All Airlines	66	65	62	95.4	57	87.7	1	1.5
Brisbane-Mackay								
Jetstar	29	29	17	58.6	20	69.0	0	0.0
QantasLink	134	134	103	76.9	112	83.6	0	0.0
Virgin Australia	129	129	91	70.5	105	81.4	0	0.0
All Airlines	292	292	211	72.3	237	81.2	0	0.0
Brisbane-Melbourne								
Jetstar	112	108	71	65.7	56	51.9	4	3.6
Qantas	380	373	285	76.4	290	77.7	7	1.8
Tigerair Australia	103	101	70	69.3	73	72.3	2	1.9
Virgin Australia	328	308	229	74.4	237	76.9	20	6.1
All Airlines	923	890	655	73.6	656	73.7	33	3.6
Brisbane-Mount Isa								
QantasLink	53	53	48	90.6	45	84.9	0	0.0
Virgin Australia	16	16	16	100.0	15	93.8	0	0.0
All Airlines	69	69	64	92.8	60	87.0	0	0.0
Brisbane-Newcastle								
Jetstar	65	62	39	62.9	38	61.3	3	4.6
QantasLink	85	83	60	72.3	67	80.7	2	2.4
Virgin Australia	81	81	65	80.2	69	85.2	0	0.0
All Airlines	231	226	164	72.6	174	77.0	5	2.2
Brisbane-Perth								
Qantas	140	140	94	67.1	98	70.0	0	0.0
Virgin Australia	102	102	54	52.9	60	58.8	0	0.0
All Airlines	242	242	148	61.2	158	65.3	0	0.0
Brisbane-Proserpine								
Jetstar	29	29	22	75.9	22	75.9	0	0.0
Virgin Australia	33	33	29	87.9	30	90.9	0	0.0
All Airlines	62	62	51	82.3	52	83.9	0	0.0
Brisbane-Rockhampton								
QantasLink	168	168	129	76.8	138	82.1	0	0.0
Virgin Australia	126	125	92	73.6	99	79.2	1	0.8
All Airlines	294	293	221	75.4	237	80.9	1	0.3

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Brisbane-Sydney								
Jetstar	133	114	71	62.3	70	61.4	19	14.3
Qantas	583	550	406	73.8	461	83.8	33	5.7
QantasLink	6	6	4	66.7	6	100.0	0	0.0
Tigerair Australia	110	105	70	66.7	79	75.2	5	4.5
Virgin Australia	473	446	322	72.2	349	78.3	27	5.7
All Airlines	1 305	1 221	873	71.5	965	79.0	84	6.4
Brisbane-Townsville								
Jetstar	42	42	32	76.2	33	78.6	0	0.0
Qantas	37	37	30	81.1	30	81.1	0	0.0
QantasLink	106	106	80	75.5	85	80.2	0	0.0
Virgin Australia	133	132	89	67.4	95	72.0	1	0.8
All Airlines	318	317	231	72.9	243	76.7	1	0.3
Broome-Perth								
Qantas	4	4	3	75.0	2	50.0	0	0.0
QantasLink	77	76	61	80.3	61	80.3	1	1.3
Virgin Australia	8	8	7	87.5	7	87.5	0	0.0
Virgin Australia Regional Airlines	45	45	34	75.6	33	73.3	0	0.0
All Airlines	134	133	105	78.9	103	77.4	1	0.7
Bundaberg-Brisbane								
QantasLink	107	107	79	73.8	80	74.8	0	0.0
Virgin Australia	29	29	20	69.0	20	69.0	0	0.0
All Airlines	136	136	99	72.8	100	73.5	0	0.0
Cairns-Brisbane								
Jetstar	74	73	54	74.0	53	72.6	1	1.4
Qantas	25	25	23	92.0	23	92.0	0	0.0
QantasLink	123	123	100	81.3	106	86.2	0	0.0
Tigerair Australia	28	27	20	74.1	19	70.4	1	3.6
Virgin Australia	115	114	96	84.2	98	86.0	1	0.9
All Airlines	365	362	293	80.9	299	82.6	3	0.8
Cairns-Melbourne								
Jetstar	58	56	39	69.6	41	73.2	2	3.4
Qantas	36	36	32	88.9	32	88.9	0	0.0
Tigerair Australia	30	30	19	63.3	23	76.7	0	0.0
Virgin Australia	29	29	25	86.2	27	93.1	0	0.0
All Airlines	153	151	115	76.2	123	81.5	2	1.3
Cairns-Sydney								
Jetstar	72	66	58	87.9	58	87.9	6	8.3
Qantas	58	58	41	70.7	47	81.0	0	0.0
Tigerair Australia	28	28	24	85.7	25	89.3	0	0.0
Virgin Australia	78	75	62	82.7	61	81.3	3	3.8
All Airlines	236	227	185	81.5	191	84.1	9	3.8
Cairns-Townsville								
QantasLink	126	125	114	91.2	113	90.4	1	0.8
Regional Express	12	12	9	75.0	9	75.0	0	0.0
All Airlines	138	137	123	89.8	122	89.1	1	0.7
Canberra-Adelaide								
Qantas	40	40	38	95.0	38	95.0	0	0.0
QantasLink	5	4	4	100.0	3	75.0	1	20.0
Virgin Australia	25	25	19	76.0	19	76.0	0	0.0
All Airlines	70	69	61	88.4	60	87.0	1	1.4

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Canberra-Brisbane								
QantasLink	143	141	104	73.8	113	80.1	2	1.4
Tigerair Australia	20	20	17	85.0	18	90.0	0	0.0
Virgin Australia	86	86	71	82.6	75	87.2	0	0.0
All Airlines	249	247	192	77.7	206	83.4	2	0.8
Canberra-Melbourne								
Qantas	228	222	190	85.6	197	88.7	6	2.6
QantasLink	44	42	34	81.0	34	81.0	2	4.5
Tigerair Australia	37	37	27	73.0	27	73.0	0	0.0
Virgin Australia	153	151	120	79.5	126	83.4	2	1.3
All Airlines	462	452	371	82.1	384	85.0	10	2.2
Canberra-Sydney								
QantasLink	458	431	304	70.5	322	74.7	27	5.9
Virgin Australia	220	210	171	81.4	180	85.7	10	4.5
All Airlines	678	641	475	74.1	502	78.3	37	5.5
Coffs Harbour-Sydney								
QantasLink	135	133	83	62.4	89	66.9	2	1.5
Tigerair Australia	12	12	6	50.0	8	66.7	0	0.0
Virgin Australia	29	29	24	82.8	23	79.3	0	0.0
All Airlines	176	174	113	64.9	120	69.0	2	1.1
Darwin-Brisbane								
Jetstar	17	17	16	94.1	15	88.2	0	0.0
Qantas	29	29	18	62.1	21	72.4	0	0.0
Virgin Australia	29	29	20	69.0	25	86.2	0	0.0
All Airlines	75	75	54	72.0	61	81.3	0	0.0
Darwin-Melbourne								
Jetstar	16	16	15	93.8	13	81.3	0	0.0
Qantas	25	25	21	84.0	22	88.0	0	0.0
Virgin Australia	29	29	24	82.8	24	82.8	0	0.0
All Airlines	70	70	60	85.7	59	84.3	0	0.0
Darwin-Perth								
Qantas	29	29	23	79.3	24	82.8	0	0.0
Virgin Australia	15	15	11	73.3	12	80.0	0	0.0
Virgin Australia Regional Airlines	14	14	13	92.9	10	71.4	0	0.0
All Airlines	58	58	47	81.0	46	79.3	0	0.0
Darwin-Sydney								
Jetstar	13	13	6	46.2	9	69.2	0	0.0
Qantas	30	30	17	56.7	18	60.0	0	0.0
Virgin Australia	16	15	12	80.0	14	93.3	1	6.3
All Airlines	59	58	35	60.3	41	70.7	1	1.7
Dubbo-Sydney								
QantasLink	116	112	80	71.4	81	72.3	4	3.4
Regional Express	118	116	70	60.3	80	69.0	2	1.7
All Airlines	234	228	150	65.8	161	70.6	6	2.6
Emerald-Brisbane								
QantasLink	117	115	96	83.5	98	85.2	2	1.7
Virgin Australia	45	45	40	88.9	38	84.4	0	0.0
All Airlines	162	160	136	85.0	136	85.0	2	1.2

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Gladstone-Brisbane								
QantasLink	131	131	89	67.9	90	68.7	0	0.0
Virgin Australia	69	69	55	79.7	59	85.5	0	0.0
All Airlines	200	200	144	72.0	149	74.5	0	0.0
Gold Coast-Adelaide								
Jetstar	25	25	19	76.0	20	80.0	0	0.0
Virgin Australia	30	30	27	90.0	22	73.3	0	0.0
All Airlines	55	55	46	83.6	42	76.4	0	0.0
Gold Coast-Melbourne								
Jetstar	123	122	80	65.6	68	55.7	1	0.8
Qantas	31	31	25	80.6	22	71.0	0	0.0
Tigerair Australia	70	70	47	67.1	42	60.0	0	0.0
Virgin Australia	178	178	139	78.1	119	66.9	0	0.0
All Airlines	402	401	291	72.6	251	62.6	1	0.2
Gold Coast-Sydney								
Jetstar	255	241	159	66.0	146	60.6	14	5.5
Qantas	56	56	43	76.8	42	75.0	0	0.0
QantasLink	72	71	43	60.6	42	59.2	1	1.4
Tigerair Australia	72	70	38	54.3	38	54.3	2	2.8
Virgin Australia	224	220	151	68.6	139	63.2	4	1.8
All Airlines	679	658	434	66.0	407	61.9	21	3.1
Hamilton Island-Brisbane								
QantasLink	29	27	17	63.0	18	66.7	2	6.9
Virgin Australia	29	29	27	93.1	26	89.7	0	0.0
All Airlines	58	56	44	78.6	44	78.6	2	3.4
Hamilton Island-Sydney								
Jetstar	17	17	15	88.2	13	76.5	0	0.0
Qantas	9	9	8	88.9	8	88.9	0	0.0
QantasLink	20	20	14	70.0	15	75.0	0	0.0
Virgin Australia	22	21	17	81.0	17	81.0	1	4.5
All Airlines	68	67	54	80.6	53	79.1	1	1.5
Hobart-Brisbane								
Jetstar	29	29	24	82.8	26	89.7	0	0.0
Virgin Australia	38	37	31	83.8	35	94.6	1	2.6
All Airlines	67	66	55	83.3	61	92.4	1	1.5
Hobart-Melbourne								
Jetstar	190	183	105	57.4	108	59.0	7	3.7
Qantas	111	110	87	79.1	97	88.2	1	0.9
Tigerair Australia	34	34	18	52.9	23	67.6	0	0.0
Virgin Australia	137	137	94	68.6	111	81.0	0	0.0
All Airlines	472	464	304	65.5	339	73.1	8	1.7
Hobart-Sydney								
Jetstar	99	98	49	50.0	74	75.5	1	1.0
QantasLink	74	73	50	68.5	56	76.7	1	1.4
Virgin Australia	66	64	43	67.2	54	84.4	2	3.0
All Airlines	239	235	142	60.4	184	78.3	4	1.7
Kalgoorlie-Perth								
Qantas	12	12	9	75.0	9	75.0	0	0.0
QantasLink	65	63	51	81.0	52	82.5	2	3.1
Virgin Australia	15	15	13	86.7	13	86.7	0	0.0
Virgin Australia Regional Airlines	62	61	51	83.6	50	82.0	1	1.6
All Airlines	154	151	124	82.1	124	82.1	3	1.9

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Karratha-Perth								
Qantas	56	51	44	86.3	45	88.2	5	8.9
QantasLink	119	108	89	82.4	88	81.5	11	9.2
Virgin Australia	9	9	6	66.7	7	77.8	0	0.0
Virgin Australia Regional Airlines	56	51	33	64.7	34	66.7	5	8.9
All Airlines	240	219	172	78.5	174	79.5	21	8.8
Launceston-Melbourne								
Jetstar	141	140	95	67.9	102	72.9	1	0.7
QantasLink	111	106	79	74.5	81	76.4	5	4.5
Virgin Australia	92	92	72	78.3	77	83.7	0	0.0
All Airlines	344	338	246	72.8	260	76.9	6	1.7
Launceston-Sydney								
Jetstar	55	54	34	63.0	35	64.8	1	1.8
Virgin Australia	27	27	24	88.9	25	92.6	0	0.0
All Airlines	82	81	58	71.6	60	74.1	1	1.2
Mackay-Brisbane								
Jetstar	29	29	14	48.3	11	37.9	0	0.0
QantasLink	131	131	107	81.7	104	79.4	0	0.0
Virgin Australia	129	129	103	79.8	102	79.1	0	0.0
All Airlines	289	289	224	77.5	217	75.1	0	0.0
Melbourne-Adelaide								
Jetstar	103	92	62	67.4	62	67.4	11	10.7
Qantas	280	277	221	79.8	220	79.4	3	1.1
Tigerair Australia	58	57	42	73.7	46	80.7	1	1.7
Virgin Australia	259	254	196	77.2	213	83.9	5	1.9
Virgin Australia Regional Airlines	6	6	4	66.7	4	66.7	0	0.0
All Airlines	706	686	525	76.5	545	79.4	20	2.8
Melbourne-Brisbane								
Jetstar	112	108	65	60.2	72	66.7	4	3.6
Qantas	379	371	264	71.2	299	80.6	8	2.1
Tigerair Australia	103	101	81	80.2	92	91.1	2	1.9
Virgin Australia	326	309	241	78.0	269	87.1	17	5.2
All Airlines	920	889	651	73.2	732	82.3	31	3.4
Melbourne-Cairns								
Jetstar	58	57	51	89.5	47	82.5	1	1.7
Qantas	37	37	34	91.9	32	86.5	0	0.0
Tigerair Australia	30	30	27	90.0	27	90.0	0	0.0
Virgin Australia	29	29	28	96.6	28	96.6	0	0.0
All Airlines	154	153	140	91.5	134	87.6	1	0.6
Melbourne-Canberra								
Qantas	228	223	191	85.7	195	87.4	5	2.2
QantasLink	44	39	31	79.5	33	84.6	5	11.4
Tigerair Australia	37	37	28	75.7	28	75.7	0	0.0
Virgin Australia	152	150	118	78.7	125	83.3	2	1.3
All Airlines	461	449	368	82.0	381	84.9	12	2.6
Melbourne-Darwin								
Jetstar	16	16	16	100.0	15	93.8	0	0.0
Qantas	25	25	23	92.0	24	96.0	0	0.0
Virgin Australia	28	28	21	75.0	22	78.6	0	0.0
All Airlines	69	69	60	87.0	61	88.4	0	0.0

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Melbourne-Gold Coast								
Jetstar	123	122	75	61.5	82	67.2	1	0.8
Qantas	30	30	25	83.3	29	96.7	0	0.0
Tigerair Australia	70	70	45	64.3	59	84.3	0	0.0
Virgin Australia	178	178	122	68.5	154	86.5	0	0.0
All Airlines	401	400	267	66.8	324	81.0	1	0.2
Melbourne-Hobart								
Jetstar	190	185	129	69.7	131	70.8	5	2.6
Qantas	111	111	91	82.0	86	77.5	0	0.0
Tigerair Australia	34	34	29	85.3	32	94.1	0	0.0
Virgin Australia	137	137	109	79.6	114	83.2	0	0.0
All Airlines	472	467	358	76.7	363	77.7	5	1.1
Melbourne-Launceston								
Jetstar	142	140	104	74.3	102	72.9	2	1.4
QantasLink	109	106	88	83.0	86	81.1	3	2.8
Virgin Australia	91	91	71	78.0	74	81.3	0	0.0
All Airlines	342	337	263	78.0	262	77.7	5	1.5
Melbourne-Mildura								
QantasLink	90	87	71	81.6	69	79.3	3	3.3
Regional Express	69	69	58	84.1	62	89.9	0	0.0
Virgin Australia	29	29	25	86.2	28	96.6	0	0.0
All Airlines	188	185	154	83.2	159	85.9	3	1.6
Melbourne-Newcastle								
Jetstar	85	85	55	64.7	58	68.2	0	0.0
Virgin Australia	29	29	19	65.5	26	89.7	0	0.0
All Airlines	114	114	74	64.9	84	73.7	0	0.0
Melbourne-Perth								
Jetstar	48	43	41	95.3	38	88.4	5	10.4
Qantas	187	185	133	71.9	134	72.4	2	1.1
Tigerair Australia	44	44	38	86.4	36	81.8	0	0.0
Virgin Australia	134	134	100	74.6	100	74.6	0	0.0
All Airlines	413	406	312	76.8	308	75.9	7	1.7
Melbourne-Sunshine Coast								
Jetstar	58	58	48	82.8	50	86.2	0	0.0
Virgin Australia	60	60	46	76.7	49	81.7	0	0.0
All Airlines	118	118	94	79.7	99	83.9	0	0.0
Melbourne-Sydney								
Jetstar	395	356	208	58.4	228	64.0	39	9.9
Qantas	1 052	938	657	70.0	777	82.8	114	10.8
Tigerair Australia	213	198	117	59.1	140	70.7	15	7.0
Virgin Australia	675	619	451	72.9	532	85.9	56	8.3
All Airlines	2 335	2 111	1 433	67.9	1 677	79.4	224	9.6
Mildura-Melbourne								
QantasLink	90	86	58	67.4	66	76.7	4	4.4
Regional Express	69	69	49	71.0	53	76.8	0	0.0
Virgin Australia	29	29	24	82.8	26	89.7	0	0.0
All Airlines	188	184	131	71.2	145	78.8	4	2.1
Mount Isa-Brisbane								
QantasLink	53	53	45	84.9	47	88.7	0	0.0
Virgin Australia	12	12	10	83.3	11	91.7	0	0.0
All Airlines	65	65	55	84.6	58	89.2	0	0.0

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Newcastle-Brisbane								
Jetstar	65	62	44	71.0	46	74.2	3	4.6
QantasLink	86	83	62	74.7	64	77.1	3	3.5
Virgin Australia	82	82	63	76.8	69	84.1	0	0.0
All Airlines	233	227	169	74.4	179	78.9	6	2.6
Newcastle-Melbourne								
Jetstar	85	85	64	75.3	62	72.9	0	0.0
Virgin Australia	29	29	20	69.0	22	75.9	0	0.0
All Airlines	114	114	84	73.7	84	73.7	0	0.0
Newman-Perth								
Qantas	48	47	39	83.0	40	85.1	1	2.1
QantasLink	84	80	62	77.5	61	76.3	4	4.8
Virgin Australia	12	12	10	83.3	10	83.3	0	0.0
Virgin Australia Regional Airlines	24	24	16	66.7	18	75.0	0	0.0
All Airlines	168	163	127	77.9	129	79.1	5	3.0
Perth-Adelaide								
Jetstar	22	21	12	57.1	12	57.1	1	4.5
Qantas	114	114	98	86.0	93	81.6	0	0.0
Virgin Australia	36	36	29	80.6	30	83.3	0	0.0
Virgin Australia Regional Airlines	27	26	17	65.4	23	88.5	1	3.7
All Airlines	199	197	156	79.2	158	80.2	2	1.0
Perth-Brisbane								
Qantas	140	140	116	82.9	109	77.9	0	0.0
Virgin Australia	101	101	86	85.1	76	75.2	0	0.0
All Airlines	241	241	202	83.8	185	76.8	0	0.0
Perth-Broome								
Qantas	4	4	2	50.0	3	75.0	0	0.0
QantasLink	78	78	64	82.1	67	85.9	0	0.0
Virgin Australia	8	8	6	75.0	6	75.0	0	0.0
Virgin Australia Regional Airlines	45	45	32	71.1	36	80.0	0	0.0
All Airlines	135	135	104	77.0	112	83.0	0	0.0
Perth-Darwin								
Qantas	29	29	26	89.7	27	93.1	0	0.0
Virgin Australia	15	15	12	80.0	13	86.7	0	0.0
Virgin Australia Regional Airlines	14	14	13	92.9	13	92.9	0	0.0
All Airlines	58	58	51	87.9	53	91.4	0	0.0
Perth-Kalgoorlie								
Qantas	12	12	10	83.3	10	83.3	0	0.0
QantasLink	65	64	50	78.1	52	81.3	1	1.5
Virgin Australia	15	15	13	86.7	14	93.3	0	0.0
Virgin Australia Regional Airlines	62	61	48	78.7	52	85.2	1	1.6
All Airlines	154	152	121	79.6	128	84.2	2	1.3
Perth-Karratha								
Qantas	56	51	43	84.3	43	84.3	5	8.9
QantasLink	118	108	86	79.6	90	83.3	10	8.5
Virgin Australia	9	9	8	88.9	8	88.9	0	0.0
Virgin Australia Regional Airlines	56	51	41	80.4	45	88.2	5	8.9
All Airlines	239	219	178	81.3	186	84.9	20	8.4

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Perth-Melbourne								
Jetstar	48	43	40	93.0	37	86.0	5	10.4
Qantas	188	186	152	81.7	149	80.1	2	1.1
Tigerair Australia	45	45	38	84.4	35	77.8	0	0.0
Virgin Australia	134	134	111	82.8	120	89.6	0	0.0
All Airlines	415	408	341	83.6	341	83.6	7	1.7
Perth-Newman								
Qantas	47	45	40	88.9	39	86.7	2	4.3
QantasLink	87	84	65	77.4	70	83.3	3	3.4
Virgin Australia	12	12	12	100.0	11	91.7	0	0.0
Virgin Australia Regional Airlines	24	24	18	75.0	20	83.3	0	0.0
All Airlines	170	165	135	81.8	140	84.8	5	2.9
Perth-Port Hedland								
Qantas	32	32	30	93.8	30	93.8	0	0.0
QantasLink	109	98	77	78.6	82	83.7	11	10.1
Virgin Australia	9	9	9	100.0	9	100.0	0	0.0
Virgin Australia Regional Airlines	40	38	34	89.5	35	92.1	2	5.0
All Airlines	190	177	150	84.7	156	88.1	13	6.8
Perth-Sydney								
Jetstar	25	25	15	60.0	16	64.0	0	0.0
Qantas	193	191	152	79.6	156	81.7	2	1.0
Tigerair Australia	25	24	15	62.5	14	58.3	1	4.0
Virgin Australia	112	111	90	81.1	100	90.1	1	0.9
All Airlines	355	351	272	77.5	286	81.5	4	1.1
Port Hedland-Perth								
Qantas	32	32	26	81.3	26	81.3	0	0.0
QantasLink	109	95	70	73.7	74	77.9	14	12.8
Virgin Australia	9	9	8	88.9	8	88.9	0	0.0
Virgin Australia Regional Airlines	40	38	32	84.2	34	89.5	2	5.0
All Airlines	190	174	136	78.2	142	81.6	16	8.4
Port Lincoln-Adelaide								
QantasLink	94	92	78	84.8	77	83.7	2	2.1
Regional Express	185	185	165	89.2	174	94.1	0	0.0
All Airlines	279	277	243	87.7	251	90.6	2	0.7
Port Macquarie-Sydney								
QantasLink	107	103	75	72.8	76	73.8	4	3.7
Virgin Australia	45	44	29	65.9	27	61.4	1	2.2
All Airlines	152	147	104	70.7	103	70.1	5	3.3
Proserpine-Brisbane								
Jetstar	29	28	17	60.7	18	64.3	1	3.4
Virgin Australia	33	33	26	78.8	25	75.8	0	0.0
All Airlines	62	61	43	70.5	43	70.5	1	1.6
Proserpine-Sydney								
Jetstar	13	13	9	69.2	7	53.8	0	0.0
Tigerair Australia	1	1	0	0.0	0	0.0	0	0.0
All Airlines	14	14	9	64.3	7	50.0	0	0.0
Rockhampton-Brisbane								
QantasLink	173	173	132	76.3	136	78.6	0	0.0
Virgin Australia	127	126	103	81.7	104	82.5	1	0.8
All Airlines	300	299	235	78.6	240	80.3	1	0.3

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Sunshine Coast-Melbourne								
Jetstar	58	58	40	69.0	38	65.5	0	0.0
Virgin Australia	60	60	43	71.7	43	71.7	0	0.0
All Airlines	118	118	83	70.3	81	68.6	0	0.0
Sunshine Coast-Sydney								
Jetstar	62	61	24	39.3	24	39.3	1	1.6
QantasLink	55	55	43	78.2	41	74.5	0	0.0
Virgin Australia	50	50	32	64.0	35	70.0	0	0.0
All Airlines	167	166	99	59.6	100	60.2	1	0.6
Sydney-Adelaide								
Jetstar	110	106	81	76.4	76	71.7	4	3.6
Qantas	231	224	165	73.7	162	72.3	7	3.0
Tigerair Australia	18	18	9	50.0	11	61.1	0	0.0
Virgin Australia	155	148	119	80.4	109	73.6	7	4.5
All Airlines	514	496	374	75.4	358	72.2	18	3.5
Sydney-Albury								
QantasLink	101	98	64	65.3	58	59.2	3	3.0
Regional Express	89	89	76	85.4	78	87.6	0	0.0
Virgin Australia	43	43	32	74.4	31	72.1	0	0.0
All Airlines	233	230	172	74.8	167	72.6	3	1.3
Sydney-Armidale								
QantasLink	107	103	69	67.0	74	71.8	4	3.7
Regional Express	65	62	50	80.6	51	82.3	3	4.6
All Airlines	172	165	119	72.1	125	75.8	7	4.1
Sydney-Ayers Rock								
Jetstar	25	25	19	76.0	9	36.0	0	0.0
Virgin Australia	29	28	27	96.4	25	89.3	1	3.4
All Airlines	54	53	46	86.8	34	64.2	1	1.9
Sydney-Ballina								
Jetstar	79	78	50	64.1	56	71.8	1	1.3
Regional Express	20	20	15	75.0	15	75.0	0	0.0
Virgin Australia	29	28	25	89.3	25	89.3	1	3.4
All Airlines	128	126	90	71.4	96	76.2	2	1.6
Sydney-Brisbane								
Jetstar	129	114	68	59.6	66	57.9	15	11.6
Qantas	582	551	396	71.9	431	78.2	31	5.3
QantasLink	5	5	4	80.0	4	80.0	0	0.0
Tigerair Australia	110	105	59	56.2	73	69.5	5	4.5
Virgin Australia	474	444	306	68.9	335	75.5	30	6.3
All Airlines	1 300	1 219	833	68.3	909	74.6	81	6.2
Sydney-Cairns								
Jetstar	72	65	57	87.7	50	76.9	7	9.7
Qantas	58	58	47	81.0	45	77.6	0	0.0
Tigerair Australia	28	28	25	89.3	26	92.9	0	0.0
Virgin Australia	77	74	50	67.6	53	71.6	3	3.9
All Airlines	235	225	179	79.6	174	77.3	10	4.3
Sydney-Canberra								
QantasLink	459	441	334	75.7	338	76.6	18	3.9
Virgin Australia	220	209	163	78.0	158	75.6	11	5.0
All Airlines	679	650	497	76.5	496	76.3	29	4.3

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
Sydney-Coffs Harbour								
QantasLink	135	133	86	64.7	90	67.7	2	1.5
Tigerair Australia	12	12	9	75.0	9	75.0	0	0.0
Virgin Australia	29	29	21	72.4	25	86.2	0	0.0
All Airlines	176	174	116	66.7	124	71.3	2	1.1
Sydney-Darwin								
Jetstar	13	13	10	76.9	9	69.2	0	0.0
Qantas	30	30	24	80.0	17	56.7	0	0.0
Virgin Australia	16	15	13	86.7	13	86.7	1	6.3
All Airlines	59	58	47	81.0	39	67.2	1	1.7
Sydney-Dubbo								
QantasLink	115	111	75	67.6	78	70.3	4	3.5
Regional Express	121	119	93	78.2	93	78.2	2	1.7
All Airlines	236	230	168	73.0	171	74.3	6	2.5
Sydney-Gold Coast								
Jetstar	252	239	152	63.6	156	65.3	13	5.2
Qantas	56	56	40	71.4	39	69.6	0	0.0
QantasLink	72	71	41	57.7	41	57.7	1	1.4
Tigerair Australia	72	70	42	60.0	45	64.3	2	2.8
Virgin Australia	224	221	155	70.1	171	77.4	3	1.3
All Airlines	676	657	430	65.4	452	68.8	19	2.8
Sydney-Hamilton Island								
Jetstar	17	17	15	88.2	14	82.4	0	0.0
Qantas	8	8	8	100.0	8	100.0	0	0.0
QantasLink	20	20	13	65.0	14	70.0	0	0.0
Virgin Australia	22	22	20	90.9	20	90.9	0	0.0
All Airlines	67	67	56	83.6	56	83.6	0	0.0
Sydney-Hobart								
Jetstar	99	98	85	86.7	76	77.6	1	1.0
QantasLink	73	73	45	61.6	45	61.6	0	0.0
Virgin Australia	65	64	59	92.2	54	84.4	1	1.5
All Airlines	237	235	189	80.4	175	74.5	2	0.8
Sydney-Launceston								
Jetstar	54	54	44	81.5	43	79.6	0	0.0
Virgin Australia	27	27	22	81.5	18	66.7	0	0.0
All Airlines	81	81	66	81.5	61	75.3	0	0.0
Sydney-Melbourne								
Jetstar	393	353	236	66.9	226	64.0	40	10.2
Qantas	1 051	936	676	72.2	699	74.7	115	10.9
Tigerair Australia	212	197	124	62.9	130	66.0	15	7.1
Virgin Australia	672	619	459	74.2	477	77.1	53	7.9
All Airlines	2 328	2 105	1 495	71.0	1 532	72.8	223	9.6
Sydney-Perth								
Jetstar	25	25	21	84.0	18	72.0	0	0.0
Qantas	194	192	147	76.6	133	69.3	2	1.0
Tigerair Australia	24	24	17	70.8	12	50.0	0	0.0
Virgin Australia	112	110	86	78.2	73	66.4	2	1.8
All Airlines	355	351	271	77.2	236	67.2	4	1.1
Sydney-Port Macquarie								
QantasLink	108	105	64	61.0	69	65.7	3	2.8
Virgin Australia	45	44	32	72.7	30	68.2	1	2.2
All Airlines	153	149	96	64.4	99	66.4	4	2.6

	Sectors		Arrivals On Time		Departures On Time		Cancellations	
	Sched.	Flown	No.	%	No.	%	No.	%
	Sydney-Proserpine							
Jetstar	13	13	11	84.6	9	69.2	0	0.0
Tigerair Australia	1	1	0	0.0	0	0.0	0	0.0
All Airlines	14	14	11	78.6	9	64.3	0	0.0
Sydney-Sunshine Coast								
Jetstar	62	61	36	59.0	30	49.2	1	1.6
QantasLink	54	54	39	72.2	40	74.1	0	0.0
Virgin Australia	50	50	33	66.0	32	64.0	0	0.0
All Airlines	166	165	108	65.5	102	61.8	1	0.6
Sydney-Tamworth								
QantasLink	135	129	85	65.9	91	70.5	6	4.4
Virgin Australia	48	48	33	68.8	34	70.8	0	0.0
All Airlines	183	177	118	66.7	125	70.6	6	3.3
Sydney-Townsville								
Jetstar	16	16	10	62.5	11	68.8	0	0.0
Virgin Australia	17	16	11	68.8	10	62.5	1	5.9
All Airlines	33	32	21	65.6	21	65.6	1	3.0
Sydney-Wagga Wagga								
QantasLink	97	95	65	68.4	58	61.1	2	2.1
Regional Express	118	118	106	89.8	107	90.7	0	0.0
All Airlines	215	213	171	80.3	165	77.5	2	0.9
Tamworth-Sydney								
QantasLink	130	123	81	65.9	77	62.6	7	5.4
Virgin Australia	49	49	39	79.6	41	83.7	0	0.0
All Airlines	179	172	120	69.8	118	68.6	7	3.9
Townsville-Brisbane								
Jetstar	43	43	29	67.4	27	62.8	0	0.0
Qantas	37	36	30	83.3	29	80.6	1	2.7
QantasLink	106	106	79	74.5	85	80.2	0	0.0
Virgin Australia	132	132	110	83.3	106	80.3	0	0.0
All Airlines	318	317	248	78.2	247	77.9	1	0.3
Townsville-Cairns								
QantasLink	127	126	110	87.3	109	86.5	1	0.8
Regional Express	12	12	11	91.7	11	91.7	0	0.0
All Airlines	139	138	121	87.7	120	87.0	1	0.7
Townsville-Sydney								
Jetstar	16	16	10	62.5	10	62.5	0	0.0
Virgin Australia	17	16	14	87.5	10	62.5	1	5.9
All Airlines	33	32	24	75.0	20	62.5	1	3.0
Wagga Wagga-Sydney								
QantasLink	98	95	66	69.5	69	72.6	3	3.1
Regional Express	118	118	83	70.3	99	83.9	0	0.0
All Airlines	216	213	149	70.0	168	78.9	3	1.4

Airports

On time performance is reported for all routes where the passenger load averages over 8000 passengers per month, and where two or more airlines operate in competition. The following data reports by airport against flights operated on those routes only. This month, 8 major city airports and 31 regional city airports are covered.

Airport	Arrivals			Departures		
	Sectors Flown	No.	On Time %	Sectors Flown	No.	On Time %
Adelaide						
Jetstar	265	192	72.5	264	185	70.1
Qantas	787	630	80.1	786	665	84.6
QantasLink	96	82	85.4	96	80	83.3
Regional Express	185	165	89.2	186	178	95.7
Tigerair Australia	94	66	70.2	93	63	67.7
Virgin Australia	604	479	79.3	605	524	86.6
Virgin Australia Regional Airlines	45	29	64.4	43	23	53.5
All Airlines	2 076	1 643	79.1	2 073	1 718	82.9
Relates to services to and from Alice Springs, Brisbane, Canberra, Gold Coast, Melbourne, Perth, Port Lincoln and Sydney.						
Albury						
QantasLink	98	64	65.3	97	68	70.1
Regional Express	89	76	85.4	89	75	84.3
Virgin Australia	43	32	74.4	43	30	69.8
All Airlines	230	172	74.8	229	173	75.5
Relates to services to and from Sydney only.						
Alice Springs						
Qantas	29	27	93.1	29	25	86.2
Virgin Australia	7	5	71.4	7	5	71.4
Virgin Australia Regional Airlines	13	8	61.5	13	8	61.5
All Airlines	49	40	81.6	49	38	77.6
Relates to services to and from Adelaide only.						
Armidale						
QantasLink	103	69	67.0	105	61	58.1
Regional Express	62	50	80.6	62	44	71.0
All Airlines	165	119	72.1	167	105	62.9
Relates to services to and from Sydney only.						
Ayers Rock						
Jetstar	25	19	76.0	24	11	45.8
Virgin Australia	28	27	96.4	28	23	82.1
All Airlines	53	46	86.8	52	34	65.4
Relates to services to and from Sydney only.						
Ballina						
Jetstar	78	50	64.1	73	35	47.9
Regional Express	20	15	75.0	22	16	72.7
Virgin Australia	28	25	89.3	28	20	71.4
All Airlines	126	90	71.4	123	71	57.7
Relates to services to and from Sydney only.						

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Brisbane						
Jetstar	524	347	66.2	523	337	64.4
Qantas	1 255	934	74.4	1 257	1 009	80.3
QantasLink	1 195	914	76.5	1 197	987	82.5
Tigerair Australia	272	191	70.2	272	202	74.3
Virgin Australia	1 911	1 495	78.2	1 914	1 507	78.7
All Airlines	5 157	3 881	75.3	5 163	4 042	78.3
Relates to services to and from Adelaide, Bundaberg, Cairns, Canberra, Darwin, Emerald, Gladstone, Hamilton Island, Hobart, Mackay, Melbourne, Mount Isa, Newcastle, Perth, Proserpine, Rockhampton, Sydney and Townsville.						
Broome						
Qantas	4	2	50.0	4	2	50.0
QantasLink	78	64	82.1	76	61	80.3
Virgin Australia	8	6	75.0	8	7	87.5
Virgin Australia Regional Airlines	45	32	71.1	45	33	73.3
All Airlines	135	104	77.0	133	103	77.4
Relates to services to and from Perth only.						
Bundaberg						
QantasLink	107	80	74.8	107	80	74.8
Virgin Australia	29	21	72.4	29	20	69.0
All Airlines	136	101	74.3	136	100	73.5
Relates to services to and from Brisbane only.						
Cairns						
Jetstar	194	158	81.4	195	152	77.9
Qantas	120	105	87.5	119	102	85.7
QantasLink	249	215	86.3	248	219	88.3
Regional Express	12	11	91.7	12	9	75.0
Tigerair Australia	85	71	83.5	85	67	78.8
Virgin Australia	217	168	77.4	218	186	85.3
All Airlines	877	728	83.0	877	735	83.8
Relates to services to and from Brisbane, Melbourne, Sydney and Townsville.						
Canberra						
Qantas	263	227	86.3	262	235	89.7
QantasLink	625	485	77.6	618	472	76.4
Tigerair Australia	57	46	80.7	57	45	78.9
Virgin Australia	470	369	78.5	472	400	84.7
All Airlines	1 415	1 127	79.6	1 409	1 152	81.8
Relates to services to and from Adelaide, Brisbane, Melbourne and Sydney.						
Coffs Harbour						
QantasLink	133	86	64.7	133	89	66.9
Tigerair Australia	12	9	75.0	12	8	66.7
Virgin Australia	29	21	72.4	29	23	79.3
All Airlines	174	116	66.7	174	120	69.0
Relates to services to and from Sydney only.						

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Darwin						
Jetstar	46	42	91.3	46	37	80.4
Qantas	113	97	85.8	113	85	75.2
Virgin Australia	87	65	74.7	88	75	85.2
Virgin Australia Regional Airlines	14	13	92.9	14	10	71.4
All Airlines	260	217	83.5	261	207	79.3
Relates to services to and from Brisbane, Melbourne, Perth and Sydney.						
Dubbo						
QantasLink	111	75	67.6	112	81	72.3
Regional Express	119	93	78.2	116	80	69.0
All Airlines	230	168	73.0	228	161	70.6
Relates to services to and from Sydney only.						
Emerald						
QantasLink	116	101	87.1	115	98	85.2
Virgin Australia	46	41	89.1	45	38	84.4
All Airlines	162	142	87.7	160	136	85.0
Relates to services to and from Brisbane only.						
Gladstone						
QantasLink	131	94	71.8	131	90	68.7
Virgin Australia	69	60	87.0	69	59	85.5
All Airlines	200	154	77.0	200	149	74.5
Relates to services to and from Brisbane only.						
Gold Coast						
Jetstar	386	237	61.4	388	234	60.3
Qantas	86	65	75.6	87	64	73.6
QantasLink	71	41	57.7	71	42	59.2
Tigerair Australia	140	87	62.1	140	80	57.1
Virgin Australia	429	305	71.1	428	280	65.4
All Airlines	1 112	735	66.1	1 114	700	62.8
Relates to services to and from Adelaide, Melbourne and Sydney.						
Hamilton Island						
Jetstar	17	15	88.2	17	13	76.5
Qantas	8	8	100.0	9	8	88.9
QantasLink	49	31	63.3	47	33	70.2
Virgin Australia	51	47	92.2	50	43	86.0
All Airlines	125	101	80.8	123	97	78.9
Relates to services to and from Brisbane and Sydney.						
Hobart						
Jetstar	312	243	77.9	310	208	67.1
Qantas	111	91	82.0	110	97	88.2
QantasLink	73	45	61.6	73	56	76.7
Tigerair Australia	34	29	85.3	34	23	67.6
Virgin Australia	237	201	84.8	238	200	84.0
All Airlines	767	609	79.4	765	584	76.3
Relates to services to and from Brisbane, Melbourne and Sydney.						

Airport	Arrivals			Departures		
	Sectors Flown	On Time No.	On Time %	Sectors Flown	On Time No.	On Time %
Kalgoorlie						
Qantas	12	10	83.3	12	9	75.0
QantasLink	64	50	78.1	63	52	82.5
Virgin Australia	15	13	86.7	15	13	86.7
Virgin Australia Regional Airlines	61	48	78.7	61	50	82.0
All Airlines	152	121	79.6	151	124	82.1
Relates to services to and from Perth only.						
Karratha						
Qantas	51	43	84.3	51	45	88.2
QantasLink	108	86	79.6	108	88	81.5
Virgin Australia	9	8	88.9	9	7	77.8
Virgin Australia Regional Airlines	51	41	80.4	51	34	66.7
All Airlines	219	178	81.3	219	174	79.5
Relates to services to and from Perth only.						
Launceston						
Jetstar	194	148	76.3	194	137	70.6
QantasLink	106	88	83.0	106	81	76.4
Virgin Australia	118	93	78.8	119	102	85.7
All Airlines	418	329	78.7	419	320	76.4
Relates to services to and from Melbourne and Sydney.						
Mackay						
Jetstar	29	17	58.6	29	11	37.9
QantasLink	134	103	76.9	131	104	79.4
Virgin Australia	129	91	70.5	129	102	79.1
All Airlines	292	211	72.3	289	217	75.1
Relates to services to and from Brisbane only.						
Melbourne						
Jetstar	1 256	853	67.9	1 262	885	70.1
Qantas	2 193	1 688	77.0	2 197	1 796	81.7
QantasLink	234	171	73.1	232	188	81.0
Regional Express	69	49	71.0	69	62	89.9
Tigerair Australia	571	381	66.7	571	460	80.6
Virgin Australia	2 049	1 566	76.4	2 047	1 734	84.7
Virgin Australia Regional Airlines	6	2	33.3	6	4	66.7
All Airlines	6 378	4 710	73.8	6 384	5 129	80.3
Relates to services to and from Adelaide, Brisbane, Cairns, Canberra, Darwin, Gold Coast, Hobart, Launceston, Mildura, Newcastle, Perth, Sunshine Coast and Sydney.						
Mildura						
QantasLink	87	71	81.6	86	66	76.7
Regional Express	69	58	84.1	69	53	76.8
Virgin Australia	29	25	86.2	29	26	89.7
All Airlines	185	154	83.2	184	145	78.8
Relates to services to and from Melbourne only.						
Mount Isa						
QantasLink	53	48	90.6	53	47	88.7
Virgin Australia	16	16	100.0	12	11	91.7
All Airlines	69	64	92.8	65	58	89.2
Relates to services to and from Brisbane only.						

Airport	Arrivals			Departures		
	Sectors	On Time		Sectors	On Time	
	Flown	No.	%	Flown	No.	%
Newcastle						
Jetstar	147	94	63.9	147	108	73.5
QantasLink	83	60	72.3	83	64	77.1
Virgin Australia	110	84	76.4	111	91	82.0
All Airlines	340	238	70.0	341	263	77.1
Relates to services to and from Brisbane and Melbourne.						
Newman						
Qantas	45	40	88.9	47	40	85.1
QantasLink	84	65	77.4	80	61	76.3
Virgin Australia	12	12	100.0	12	10	83.3
Virgin Australia Regional Airlines	24	18	75.0	24	18	75.0
All Airlines	165	135	81.8	163	129	79.1
Relates to services to and from Perth only.						
Perth						
Jetstar	89	83	93.3	89	65	73.0
Qantas	807	622	77.1	804	659	82.0
QantasLink	422	333	78.9	432	361	83.6
Tigerair Australia	68	55	80.9	69	49	71.0
Virgin Australia	450	328	72.9	450	387	86.0
Virgin Australia Regional Airlines	257	188	73.2	259	224	86.5
All Airlines	2 093	1 609	76.9	2 103	1 745	83.0
Relates to services to and from Adelaide, Brisbane, Broome, Darwin, Kalgoorlie, Karratha, Melbourne, Newman, Port Hedland and Sydney.						
Port Hedland						
Qantas	32	30	93.8	32	26	81.3
QantasLink	98	77	78.6	95	74	77.9
Virgin Australia	9	9	100.0	9	8	88.9
Virgin Australia Regional Airlines	38	34	89.5	38	34	89.5
All Airlines	177	150	84.7	174	142	81.6
Relates to services to and from Perth only.						
Port Lincoln						
QantasLink	92	76	82.6	92	77	83.7
Regional Express	186	177	95.2	185	174	94.1
All Airlines	278	253	91.0	277	251	90.6
Relates to services to and from Adelaide only.						
Port Macquarie						
QantasLink	105	64	61.0	103	76	73.8
Virgin Australia	44	32	72.7	44	27	61.4
All Airlines	149	96	64.4	147	103	70.1
Relates to services to and from Sydney only.						
Proserpine						
Jetstar	42	33	78.6	41	25	61.0
Tigerair Australia	1	0	0.0	1	0	0.0
Virgin Australia	33	29	87.9	33	25	75.8
All Airlines	76	62	81.6	75	50	66.7
Relates to services to and from Brisbane and Sydney.						

Airport	Arrivals			Departures		
	Sectors Flown	On Time No.	On Time %	Sectors Flown	On Time No.	On Time %
Rockhampton						
QantasLink	168	129	76.8	173	136	78.6
Virgin Australia	125	92	73.6	126	104	82.5
All Airlines	293	221	75.4	299	240	80.3
Relates to services to and from Brisbane only.						
Sunshine Coast						
Jetstar	119	84	70.6	119	62	52.1
QantasLink	54	39	72.2	55	41	74.5
Virgin Australia	110	79	71.8	110	78	70.9
All Airlines	283	202	71.4	284	181	63.7
Relates to services to and from Melbourne and Sydney.						
Sydney						
Jetstar	1 276	791	62.0	1 277	849	66.5
Qantas	2 057	1 478	71.9	2 055	1 534	74.6
QantasLink	1 424	964	67.7	1 438	1 000	69.5
Regional Express	407	273	67.1	408	344	84.3
Tigerair Australia	455	278	61.1	455	306	67.3
Virgin Australia	2 243	1 685	75.1	2 239	1 693	75.6
All Airlines	7 862	5 469	69.6	7 872	5 726	72.7
Relates to services to and from Adelaide, Albury, Armidale, Ayers Rock, Ballina, Brisbane, Cairns, Canberra, Coffs Harbour, Darwin, Dubbo, Gold Coast, Hamilton Island, Hobart, Launceston, Melbourne, Perth, Port Macquarie, Proserpine, Sunshine Coast, Tamworth, Townsville and Wagga Wagga.						
Tamworth						
QantasLink	129	85	65.9	123	77	62.6
Virgin Australia	48	33	68.8	49	41	83.7
All Airlines	177	118	66.7	172	118	68.6
Relates to services to and from Sydney only.						
Townsville						
Jetstar	58	42	72.4	59	37	62.7
Qantas	37	30	81.1	36	29	80.6
QantasLink	231	194	84.0	232	194	83.6
Regional Express	12	9	75.0	12	11	91.7
Virgin Australia	148	100	67.6	148	116	78.4
All Airlines	486	375	77.2	487	387	79.5
Relates to services to and from Brisbane, Cairns and Sydney.						
Wagga Wagga						
QantasLink	95	65	68.4	95	69	72.6
Regional Express	118	106	89.8	118	99	83.9
All Airlines	213	171	80.3	213	168	78.9
Relates to services to and from Sydney only.						

Definitions

On time arrival	A flight arrival is counted as "on time" if it arrived at the gate before 15 minutes after the scheduled arrival time shown in the carriers' schedule. Neither diverted nor cancelled flights count as on time.
On time departure	A flight departure is counted as "on time" if it departs the gate before 15 minutes after the scheduled departure time shown in the carriers' schedule.
Cancellation	A flight removed from service within 7 days of scheduled departure is regarded as a cancellation.
On time departure percentage	The percentage of on time departures is measured against the number of departures <i>operated</i> on any particular sector.
On time arrival percentage	The percentage of on time arrivals is measured against the number of arrivals <i>operated</i> on any particular sector.
Cancellation percentage	The percentage of cancellations is measured against the number of services <i>scheduled</i> on any particular sector.